National expert Diana Scott, Sr. Director, Vizient, will present CHA’s annual full-day program outlining The Joint Commission’s new standards and national patient safety goals for 2018, and challenges from 2017 with strategies for compliance. Ms. Scott will also review survey process changes, patient safety and Sentinel Event alerts and tips, and CMS focus areas, as well as best practices for a successful survey.

CHA is also pleased to have Mark A. Crafton, MPA, MT(ASCP), Executive Director of State & External Relations, at The Joint Commission (TJC), and Jennifer M. Hoppe, MPH, Senior Associate Director, State and External Relations at TJC, join the program. Their presentations will include an overview of the new process for surveyors to determine the severity of non-compliance with all accreditation and certification requirements, and a new report format that will more clearly illustrate priority issues impacting patient safety. Attendees will also receive information on compliance data on challenging accreditation standards in Connecticut hospitals.

This program is for all hospital and medical staff leaders involved in Joint Commission survey preparation, including: nurses, physicians, pharmacists, Joint Commission coordinators, quality improvement professionals, infection prevention specialists, human resources professionals, utilization & case managers, social workers, risk managers, corporate compliance officers, and in-house counsel.

Program Presenters

Diana Scott, RN, BS, CPHQ, is a Senior Director at Vizient where she leads accreditation services consulting. In this role, she provides direction and support for member organizations’ compliance with The Joint Commission (TJC) standards with a focus on mock survey assessments, education programs on TJC standards and National Patient Safety Goals, onsite coaching during surveys, and post survey activities including adverse decision response. Ms. Scott has participated in more than 250 TJC accreditation surveys over the past 12 years.

Registration and Breakfast:
8:30 a.m. - 9:00 a.m.

Program:
9:00 a.m. - 4:30 p.m.

Registration

$345 for the first, second, and third registrant from a CHA Acute Care member hospital;
$275 for the fourth and additional registrants from the same CHA Acute Care member hospital.
$375 per CHA Other member attendee.
$425 per non-CHA member attendee.

Speaker and CE details continue on the next page.
Mark Crafton, MPA, MT (ASCP), is the Executive Director of Communications and External Relations for TJC. Mr. Crafton oversees all Joint Commission activities related to communications, corporate marketing, market research, and state relations. Before joining TJC, Mr. Crafton was senior director of advocacy for the Michigan Health and Hospital Association.

Jennifer Hoppe is the Senior Associate Director of State and External Relations, within the Division of Business Development, Government & External Relations for The Joint Commission (TJC). In this role, she acts as liaison with state regulatory agencies to monitor information about the status and substance of state legislation related to quality and patient safety and the payor community regarding their reliance on the accreditation process used in the provider contracting process. She also works with both state and federal healthcare associations.

Accreditation

This activity has been submitted to the National Association for Healthcare Quality for CPHQ CE credits.

This program is pending approval of ACHE Qualified Education credit toward advancement or recertification in the American College of Healthcare Executives.

This Activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of The John D. Thompson Hospice Institute for Education, Training and Research, Inc. and The Connecticut Hospital Association. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is pending designation of this educational activity for AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

DISCLOSURE: The speakers and the members of the Planning Committee do not have any commercial or financial interest which would bias the presentation.

This program is pending approval of contact hours of continuing education credit toward fulfillment of the requirements of ASHRM designations of Fellow (FASHRM) and Distinguished Fellow (DFASHRM) and towards Certified Professional in Healthcare Risk Management (CPHRM) renewal.

An application has been submitted to the Compliance Certification Board (CCB) for CCB CEUs. Continuing Education Units are awarded based on individual attendance records. Granting of prior approval in no way constitutes endorsement by CCB of this program content or of the program sponsor.

For additional information, contact CHA Education Services at 203-294-7263 or educationservices@chime.org.