Whether recently assigned to the role of manager or a seasoned veteran, it is essential to continually step back to assess your knowledge of management practice and how well your critical thinking, problem solving, decision-making, and communication skills are keeping pace with the rapidly changing and challenging healthcare environment.

For those of you who attended the first program in our leadership development series—“Staff to Management: Starting the Transition” in March or September, and all managers who want to improve their skills and learn practical techniques for leading change initiatives, building team cohesiveness, coaching employees for better performance, and using time management strategies, this practical and interactive session will help you manage both the people and business components of your job more effectively.

At the conclusion of this program, participants will be able to:

- Recognize the skills needed for critical thinking and effective problem solving.
- Discuss the difference between coaching and managing performance.
• Discuss the fundamentals of coaching.
• Explore techniques for effective time management.

Registration

$225 per person for CHA Acute Care Member hospitals.
$250 per person for CHA Other Member institutions.
$300 per person for non-CHA members.

For additional information, contact CHA Education Services at 203-294-7263 or educationservices@chime.org.

Accreditation

This Activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of The John D. Thompson Hospice Institute for Education, Training and Research, Inc. and The Connecticut Hospital Association. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is pending designation of this educational activity for AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

DISCLOSURE: The speaker and the members of the Planning Committee do not have any commercial or financial interest which would bias the presentation.

This program is pending approval of Qualified continuing education credit through the American College of Healthcare Executives (ACHE).

This program is administered through CHA’s education affiliate.