Whether recently assigned to the role of manager or a seasoned veteran, it is essential to continually step back to assess your knowledge of management practice and how well your critical thinking, problem solving, decision-making, and communication skills are keeping pace with the rapidly changing and challenging healthcare environment.

For those of you who attended the first program in our leadership development series—“Staff to Management: Starting the Transition” in March or September, and all managers who want to improve their skills and learn practical techniques for leading change initiatives, building team cohesiveness, coaching employees for better performance, and using time management strategies, this practical and interactive session will help you manage both the people and business components of your job more effectively.

At the conclusion of this program, participants will be able to:

- Discuss best practices in the process of implementing change initiatives.
- Recognize the skills needed for critical thinking and effective problem solving.

Registration and Breakfast: 8:00 a.m. - 8:30 a.m.

Program: 8:30 a.m. - 3:30 p.m.

Presenter:

Sarah Campbell Arnett, MA, NCC, BC-DMT, Certified Coach, has worked in healthcare for almost 25 years. She is certified as a corporate coach through CoachU. Ms. Arnett currently works as a Manager of Change at Cone Health in Greensboro, North Carolina. She facilitates executive leadership training and coaching for teams and individuals. She specializes in leadership and team development and conflict resolution.
• Discuss the fundamentals of coaching.
• Explore techniques for effective time management.

Registration

$225 per person for first and second Acute Care Member attendees—$200 each for person three or more from the same Acute Care Hospital.
$250 per person for first and second CHA Other Member attendees—$225 each for person three or more from the same CHA Other Member institution.
$300 per person for non-CHA members.

For additional information, contact CHA Education Services at 203-294-7263 or educationservices@chime.org.

Accreditation

This activity is pending approval by the National Association for Healthcare Quality for CPHQ CE credits.

This Activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of The John D. Thompson Hospice Institute for Education, Training and Research, Inc. and The Connecticut Hospital Association. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is pending designation of this educational activity for AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

DISCLOSURE: The speaker and the members of the Planning Committee do not have any commercial or financial interest which would bias the presentation.

This program is pending approval of Qualified continuing education credit through the American College of Healthcare Executives (ACHE).

This program is administered through CHA’s education affiliate.