Gerald Lewis, PhD, will provide tips, tools, and techniques for active peer supporters and those who will train other peer supporters in their organizations. Dr. Lewis has worked with national and international government agencies, healthcare facilities, educational institutions, and private businesses on a wide range of work, behavioral health, and organizational issues. His focus is facilitating organizational recovery and resiliency with the emphasis on “people-recovery.”

Target audience: Nurses, doctors, chaplains, pastoral care, social workers, and others who work in healthcare.

These programs are being offered under the Hospital Improvement Innovation Network (HIIN), a CMS national initiative aimed at advancing patient and family engagement and reducing events of preventable patient harm.

At the conclusion of this program, participants will be able to:

- Describe the changes in healthcare delivery and the impact on staff.
- Explain strategies for healthy maintenance of personal resilience.
- Discuss guidelines for setting up effective resiliency peer support teams in your organization.

Presenter:

Gerald Lewis, PhD, an international consultant and trainer, has worked with national and international government agencies, healthcare facilities, educational institutions and private businesses on a wide range of work, behavioral health and organizational issues. His focus is facilitating organizational recovery and resiliency with the emphasis on “people-recovery.” Dr. Lewis has received consistent, positive feedback from CHA members who have attended his training sessions.

He has authored numerous articles and books, and is the founder of COMPASS, an organization that provides Employee Assistance Programs, management consultation, organizational development, employee training and education, pre-employment screening and fitness for duty evaluations.

He has been on the faculties of Boston University, Clark University and Framingham State University, teaching at the graduate and undergraduate level. During the summers of 2009 & 2010, he taught in Israel and in 2012-2015 in Poland (through Clark University).

He is the Co-Director of Mental Health Affiliates, a multi-disciplinary private group practice in Framingham and Marlborough, Massachusetts.

Registration:

There is no fee, but pre-registration is required. To register online, please visit https://www.cthosp.org/eventcalendar/index.cfm?action=register&id=851&date=43886.