



# Fostering Success: Family-Centered Care and Communication

Thursday, June 10, 2021  
Webinar, 12:00 p.m.–1:00 p.m.



This virtual educational activity is jointly provided by AXIS Medical Education and the Connecticut Hospital Association in collaboration with the Connecticut Department of Mental Health and Addiction Services.

**Target Audience:** Physicians, nurses, social workers, quality professionals, risk managers, healthcare executives, and all healthcare professionals working with women and families impacted by trauma and addiction.

**Description:** The purpose of this educational activity is to provide information and tips on effective communication strategies for use with individuals with Substance Use Disorder (SUD) and their families. Participants will learn about barriers to families seeking support, barriers to families visiting the NICU, and how to encourage family participation for successful discharges. The program will also discuss awareness of cultural differences and personal biases, when working with families of individuals with SUD.

Lastly, participants will receive a list of resources across Connecticut they can use with their families.

**Learning Objectives:** At the conclusion of this activity, participants should be better able to:

- Explain effective communication methods for working with individuals with Substance Use Disorder (SUD) and their families.
- Describe barriers to families seeking support and how to address these barriers.
- Identify positive strategies for engaging families with members with SUD, through a clinical social work lens.

**Recording:** This activity will be recorded and archived for future participation.

[Register Here](#)

For more information, contact CHA Education Services at [EducationServices@chime.org](mailto:EducationServices@chime.org) or 203-294-7263.



## YOUR FACULTY:

**Robin Naglieri, LCSW**, is a Licensed Clinical Social Worker at Connecticut Children's Neonatal Intensive Care Unit (NICU). Ms. Naglieri received her MSW from UConn's School of Social Work, with a concentration in group work. Her relevant work experience includes inpatient and outpatient dual diagnosis programs, an outpatient mental health clinic, and a Family Resource Center and Birth to Three program. Ms. Naglieri also has experience in the Connecticut public school system, working with students with problematic sexual behavior, as well as in a Multiple Sclerosis Center. The majority of her training and specialties are in working with adults with dual diagnoses, utilizing various evidenced-based practices to help them achieve their goals. Her role in the NICU at Connecticut Children's includes working with families of babies with Neonatal Absence Syndrome, in addition to providing support and resources to all NICU parents. Ms. Naglieri's favorite part of her role in the NICU is connecting with families and hearing their stories.

## ACCREDITED CONTINUING EDUCATION

### Accreditation Statement



JOINTLY ACCREDITED PROVIDER™  
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and the Connecticut Hospital Association.

AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

## Interprofessional Credit



IPCE CREDIT™

This activity was planned by and for the healthcare team, and learners will receive 1.0 Interprofessional Continuing Education (IPCE) credit for learning and change.

## Credit Designation for Physicians

AXIS Medical Education designates this live activity for a maximum of 1.0 *AMA PRA Category 1 Credit™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

## Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 1.0 contact hour. *Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.*

## Quality Professionals

This program has been approved by the National Association for Healthcare Quality for a maximum of 1 CPHQ continuing education credit for this event.

## Social Workers



As a jointly accredited organization, AXIS Medical Education is approved to offer social work continuing

education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. AXIS Medical Education maintains responsibility for this course. Social workers completing this course receive 1.0 continuing education credit.

## Risk Management

This program has been approved for a total of 1.0 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.

## Healthcare Executives

ACHE Qualified Education credit must be related to healthcare management (i.e., it cannot be clinical, inspirational, or specific to the sponsoring organization). It can be earned through educational programs conducted or sponsored by any organization qualified to provide education programming in healthcare management. Programs may be sponsored by ACHE, chapters, or other qualified sources, whether the programming is face-to-face or distance offerings (webinars, online seminars, self-study courses, etc.). You will receive a certificate of completion for 1.0 hour.

## AXIS Contact Information

For information about the accreditation of this program please contact AXIS at [info@axismeded.org](mailto:info@axismeded.org).

## Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by **11:59 p.m. ET on July 10, 2021**. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.

## Disclosure of Conflicts of Interest

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, reviewers, and other individuals who are in a position to control the content of this activity to disclose all real or apparent conflicts of interest they may have with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant conflicts of interest are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant conflicts of interest disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The **faculty** reported the following relevant financial relationships or relationships they have with ineligible companies of any amount during the past 24 months:

Name of Faculty or Presenter	Reported Financial Relationship
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Robin Naglieri, LCSW	Nothing to disclose
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The **directors, planners, managers, and reviewers** reported the following financial relationships they have with any ineligible company of any amount during the past 24 months:

Name of Planner/ Manager/Reviewer	Reported Financial Relationship
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Mary Reich Cooper, MD, JD	Nothing to disclose
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Rhonda Bates	Nothing to disclose
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Donna Novella, RN, MSN	Nothing to disclose
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Shelly A. Nolan, MS, LPC	Nothing to disclose
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Dee Morgillo, MEd., MT(ASCP), CHCP	Nothing to disclose
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Holly M. Hampe, DSc., RN, MHA, MRM, CPHQ	Nothing to disclose
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## Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.