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Members Participate in OSHA Safety Training

On Friday, September 20, CHA members attended the first of a two-day workplace safety training program as part of CHA's [Safer Hospitals Initiative](#).

The OSHA 10 Hour General Industry Outreach Training focused on increasing healthcare workers' recognition, avoidance, and prevention of workplace hazards. At the conclusion of the training program - offered in partnership with PMA Companies - registrants will receive a U.S. Department of Labor OSHA course completion card. The second session will be held on Friday, September 27, 2019.

Hospital staff from employee safety, environment of care, workers' compensation, engineering, facilities, administration, clinical care, risk management, human resources, and others involved with safety programs at their facilities attended the program.

On the first day, participants received information about worker rights, employer responsibilities, how to file a complaint, and basic awareness training on the recognition, avoidance, abatement, and prevention of workplace hazards.

Certified OSHA Outreach Trainers from PMA Companies included William Moran, Ernie St. Amant, and Mary-Jane Yacovone. Based in Pennsylvania with offices in Wallingford, PMA is a provider of risk management solutions.



Connecticut Hospitals Among Nation's Most Wired

Connecticut hospitals continue to rank among the country's *Most Wired*, according to *Healthcare's Most Wired 2019* survey.

For 2019, seven Connecticut hospitals are among the 16,138 organizations earning the *Most Wired* recognition. The recognition is given to hospitals and health systems that are continuing to use their health IT resources to improve health and care in their communities. Connecticut Children's, Johnson Memorial Hospital, Middlesex Health, Saint Francis Hospital and Medical Center, Saint Mary's Hospital, Stamford Health, and Yale New Haven Health were honored as being among the country's Most Wired hospitals and systems.

This year's *Most Wired* program included three separate surveys: domestic, ambulatory, and international. The surveys assessed the adoption, integration, and impact of technologies in healthcare organizations at all stages, from early development to industry leading.



Two Connecticut Residents Die From Eastern Equine Encephalitis



Two Connecticut residents who tested positive for Eastern Equine Encephalitis (EEE) have died, according to the state Department of Public Health (DPH).

The first patient from East Lyme died last week after becoming ill in August. The second patient, a resident of Old Lyme, became ill during the second week of September with encephalitis and died on Tuesday, September 24.

"The identification of two Connecticut residents with EEE, both of who have passed away, emphasizes the seriousness of this infection," cautioned DPH Commissioner Renée Coleman Mitchell. "Using insect repellent, covering bare skin, and avoiding being outdoors from dusk to dawn are effective ways to help keep you from being bitten by mosquitoes. Mosquitoes continue to be active until the first heavy frost."

States throughout the Northeast are also experiencing an active season for EEE. In addition to the virus being found in mosquitoes, there have been a total of 10 human cases of EEE infection in Massachusetts, including two fatalities, and three human cases in Rhode Island, including one fatality.

Upcoming Program: 2019 CHA Regulatory Compliance Conference

CHA's [Regulatory Compliance Conference](#), which will be held on Friday, October 4, 2019, from 9:00 a.m. - 3:30 p.m., will include a keynote address on cyber security from an FBI Special Agent. Please register [here](#).

Conference sessions will focus on the newly passed *Paid Family Medical Leave Act*, General Data Protection Regulation (GDPR)/European Union Digital Privacy Regulations, and antitrust updates with a representative of the



U.S. Department of Justice.

The Conference will provide attendees with practical guidance on achieving hospital compliance during this rapidly changing regulatory climate. This event is specifically designed for compliance officers, risk managers, in-house legal counsel, health information managers, IT specialists, human resources specialists, and others interested in privacy, security, and compliance enforcement.



This conference has been approved for 5.0 continuing education units from AHIMA, 4.75 contact hours from ASHRM, 5.0 CEUs from AAPC, and is pending approval from NAHQ and HCCA for CCB credits.

Education Updates

HIIN: When Words and Actions Matter Most: Responding to Unexpected Harm

Thursday, October 17, 2019

8:00 a.m. - 4:30 p.m.

[View Brochure](#) | [Event Registration](#)

CHA is implementing a statewide disclosure, apology, and early resolution collaborative to promote transparency. This program will demonstrate best approaches and provide an opportunity to obtain hands-on practice.

The program is being presented as part of the Partnership for Patients HIIN educational series.

Safe Patient Handling Forum

Wednesday, October 23, 2019

9:00 a.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

The *Safe Patient Handling Forum* is a full-day program offered in partnership with PMA Companies as part of CHA's statewide *Safer Hospitals Initiative*. The Initiative is focused on providing healthcare staff with strategies and practices to improve worker safety, minimize workplace violence, and facilitate the adoption of peer-to-peer support programs.

The Forum will feature data-driven best practices, industry standards, and new strategies for reducing patient handling injuries. Attendees will have an opportunity to view and learn more about safe patient handling equipment currently in use at hospitals and available on the market.

HIIN: 2019 Health Equity Collaborative Symposium: Bias and the Impact on Disparities in Health Outcomes

Tuesday, October 29, 2019

9:00 a.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

CHA's 8th annual *HIIN: 2019 Health Equity Collaborative Symposium: Bias and the Impact on Disparities in Health Outcomes*, an inspiring and informative health equity symposium, will feature a keynote presentation from Mona Hanna-Attisha, MD, MPH, FAAP, the physician, scientist, and activist who uncovered the water crisis in Flint, Michigan.

Following Dr. Hanna-Attisha's keynote presentation, Jaymie Campbell, PhD, AccessMatters, will present a workshop on racial awareness and strategies to eliminate institutional racism.

The program is being presented as part of the Partnership for Patients HIIN educational series.

Issue-Based Forum: FEMA Center for Domestic Preparedness Health Sector Emergency Preparedness Training

Tuesday, November 5, 2019

8:30 a.m. - 5:00 p.m.

[View Brochure](#) | [Event Registration](#)

This session is only offered to CHA members.

This day-long course is intended to assist healthcare providers and suppliers in achieving the four core emergency preparedness elements outlined in the September 2016 *CMS Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers Rule*.

The course provides instruction, guided discussion, best practice tools, and resources to conduct a risk assessment; guidance on the development of an emergency plan, as well as associated policies and procedures; guidance on the creation of a communications plan; and best practices on the training and testing of the plans, policies, and procedures.

Transitioning From Staff to Management: What's Next?

Thursday, November 7, 2019

8:30 a.m. - 3:30 p.m.

[View Brochure](#) | [Event Registration](#)

Whether recently assigned to the role of manager or a seasoned veteran, it is important to determine how well one's problem solving, critical thinking, and decision making skills are keeping pace with the ever-changing healthcare environment. For those who attended *Staff to Management: Starting the Transition* in March or last September, this is the second course in the two-part program and provides additional development for all managers—those who are new to the role and those who want to improve their skills.

Resiliency Training for Physicians

Thursday, November 7, 2019

4:00 p.m. - 8:00 p.m.

[View Brochure](#) | [Event Registration](#)

Physician burnout rates continue to rise at an alarming rate. On Monday, November 7, 2019, participants will have the opportunity to learn more about the science behind burnout and effective strategies for combatting it.

The program is being presented as part of the Partnership for Patients HIIN educational series.

Emotional Intelligence and Its Impact in the Workplace

Friday, November 8, 2019

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Research has indicated that Emotional Quotient is an important leadership competency, and is essential to driving performance improvement -- beyond "book knowledge" alone. Understanding and improving personal and social competence will enable participants to develop new insights and key behaviors that improve organizational culture.

2019 Nurse Leadership Forum

Wednesday, November 13, 2019

9:00 a.m. - 3:30 p.m.

[View Brochure](#) | [Event Registration](#)

Save the date for the 2019 *Nurse Leadership Forum*. This year's forum will focus on a range of issues impacting the transformation under way in healthcare, including a keynote presentation by author, researcher, and filmmaker Ron Galloway on *The Disrupters: How Amazon, Apple, CVS and Other Tech Companies Will Change Healthcare*.

Additional presentations will focus on dealing effectively with stressful situations and how best to develop an effective and engaged multi-generational workforce.

Lean Principles: Project Charter Preparation and Planning

Thursday, November 14, 2019

9:00 a.m. - 2:30 p.m.

[View Brochure](#) | [Event Registration](#)

Lean principles and methodology are valuable in improving healthcare, but evidence shows that learning about the principles and methodology is simply not enough. To get the desired results, the principles must be applied.

This program—a follow-up to CHA's two-part *Lean Principles: Process Flow and Value Stream Mapping in Healthcare*—provides an overview of the methodology and tools needed for planning and implementing process improvement initiatives.

This is a "how to make it happen session," and will explain (and provide examples of) the elements of an effective project charter, a pre-requisite to any successful improvement initiative. When properly prepared, the charter focuses the team on the business case, problems, objectives, outcomes, and is a major factor in preventing project scope creep.

Participants are asked to bring with them a process improvement opportunity currently under consideration at their facility, enabling them to create a draft charter as part of their actionable plan toward their process improvement initiative.

NOTE: This program is designed for those who attended CHA's Lean Principles: Process Flow and Value Stream Mapping in Healthcare—or those with a basic understanding of Lean principles and familiarity with the terminology. Clinical leaders, operational managers, quality professionals, continuous improvement coordinators, and other change agents will benefit from learning this methodology to plan team oriented improvement initiatives.