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Bridgeport Hospital Names Anne Diamond as New President

Bridgeport Hospital announced on September 9 that Anne Diamond, JD, has been named as its new President. Ms. Diamond was selected after an extensive national search.

"I am delighted to have Anne bring her exceptional skills to the talented Bridgeport Hospital family and our health system," said Marna P. Borgstrom, CEO, Yale New Haven Health and Yale New Haven Hospital. "She has an intimate familiarity with the evolving healthcare environment in Connecticut and a strong track record of forging lasting and strategic relationships with physicians and the broader community."

For the past two years, Ms. Diamond has served as the President of Day Kimball Hospital in Putnam, where she has been instrumental in improving that organization's operating performance and positioning the hospital to integrate successfully with a system partner. Her success was marked by a recent Day Kimball announcement of its intention to join Prospect Healthcare, which currently owns Waterbury, Manchester, and Rockville General Hospitals.



"We are thrilled to have Anne join Bridgeport Hospital as its new leader," said John Falconi, Chair of the Bridgeport Hospital Board of Trustees. "Anne brings a wealth of knowledge and experience to Bridgeport Hospital and we are looking forward to leveraging that expertise to further improve on all the great work in patient experience and safety that has come before her."

Prior to joining Day Kimball Hospital in 2017, Ms. Diamond spent seven years at UConn Health's John Dempsey Hospital, four of those years as its Chief Executive Officer. While at John Dempsey, she increased patient volume, improved operating performance, and garnered many recognitions for the organization through improvements in patient care quality and patient experience.

Michael Ivy, MD, has served as Interim President and CEO of Bridgeport Hospital since the departure of former CEO Bill Jennings last fall. Dr. Ivy will assume a new role as Deputy Chief Medical Officer of Yale New Haven Health when Ms. Diamond arrives.

CHA Hosts Nurse Preceptorship Program

On September 10, more than 30 nurses participated in the *CHA Nurse Preceptorship Program*. The one-day program, developed by CHA and a team of educators from hospitals and schools of nursing, provided foundational content for the role of nurse preceptor. Supporting and strengthening the work of nurse preceptors is critical to the development of new nurses and retention of the highly skilled staff registered nurses who teach them at the bedside.



Justin Sleeper, MSN, RN, VP, Operations, Rushford Center; Janice Watts, RN, Chairperson, Department of Nursing, Goodwin College; and Ellen Crowe, RN, BSN, Director of Clinical Excellence and Care Redesign, CHA, presented on a nurse preceptor's role and responsibilities in educating and mentoring new staff members. They described the preceptor's responsibility as a role model, teacher, facilitator, guide, guardian, and evaluator, all in

one. They emphasized how critical the initial experiences provided to staff members who are learning a new role are to their future success in healthcare.

Learning and communication styles were examined through interactive sessions. The group also explored the multi-faceted, multi-generational healthcare workforce, which requires a balanced and professional approach. Ms. Crowe presented an afternoon session on the principles of constructive feedback delivery, evaluating competence, and new and different ways to foster critical thinking.

The presenters also emphasized the importance of a well-structured preceptorship program to ensure the success of both the new nurse and the preceptor. A successful preceptorship program, they stated, should bridge skills and knowledge mastered in nursing school with the hands-on patient-centered care provided at the bedside.



Five Connecticut Residents Hospitalized Related to Vaping

The Connecticut Department of Public Health (DPH) is investigating the cause of illness that led to the hospitalization of five patients this summer with severe lung disease possibly related to using e-cigarette or vapor products. All patients have been discharged from the hospital.

DPH is collaborating with the Centers for Disease Control and Prevention (CDC) and other state health departments to investigate the cause or causes of the illnesses. CDC has announced that more than 450 cases of severe lung disease associated with e-cigarette use are under investigation in 33 states. Six deaths have been confirmed in California, Illinois, Indiana, Kansas, Minnesota, and Oregon.

The CDC recommends that the public consider not using e-cigarette products.

According to the CDC, patients experienced symptoms such as cough, shortness of breath, chest pain, nausea, vomiting, diarrhea, and fever. Many patients were hospitalized and required intensive medical treatment. All patients reported using e-cigarette or vapor products and many patients reported using products that contain cannabinoid products, such as tetrahydrocannabinol (THC). The investigation has not yet identified any single substance or product that is linked to all cases.



CHA to Host OSHA Training for Healthcare

As part of the CHA *Safer Hospitals Initiative*, CHA will offer [OSHA 10 Hour General Industry Outreach Training](#) on Friday, September 20, 2019, and Friday, September 27, 2019. Please register [here](#).

The program promotes workplace safety and health by increasing healthcare workers' recognition, avoidance, and prevention of workplace hazards. The two-day training is offered in partnership with PMA Companies. Registrants must attend both sessions to receive an OSHA card.

The program is intended for hospital staff from the following areas: employee safety, environment of care, workers' compensation, engineering, facilities, administration, clinical care, risk management, human resources, and anyone involved in their hospital's safety program.

Presenters include: Certified OSHA Outreach Trainer Mary-Jane Yacovone, RN, BSN, COHN-S, HEM; Ernie St. Amant, CHSO, a certified OSHA Outreach Trainer; and William Moran, CSHO, an expert in the occupational health and safety field.



Education Updates

Staff to Management: Starting the Transition

Monday, September 16, 2019

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Transitioning from an individual staff person to being an effective leader is challenging and complicated and requires the ability to use the tools of diplomacy, negotiation, persuasion, and alliance. Managing the demands for high productivity and quality, combined with financial prudence and regulatory compliance, are only part of the equation. Program participants will discover that those tasks must be balanced with an excellent grasp of human relations skills in working closely and collaboratively with others and managing change.

Conflict in the Workplace: Prevention and Management

Tuesday, September 17, 2019

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Different personalities, different work styles, cultural/ethnic norms, and differences in generational mix, all lead to an endless possibility of conflict surfacing at work. This program will focus on recognizing and managing the sources and trigger points of conflict, as well as determining when conflict is healthy and what makes it destructive. Participants will also learn methods for reducing or defusing unnecessary conflict and identifying various styles of dealing with conflict, and the risks and benefits of each approach.

Financial Analysis Tools for Managers

Monday, September 23, 2019

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Financial Analysis Tools for Managers is designed to provide healthcare employees with tools they can use to address current organizational performance and to evaluate the impact of opportunities. The program will assist department managers and directors in making and supporting decisions with sound financial analyses. The program will be presented by Bill Ward, a popular and dynamic lecturer on financial management in healthcare.

Managing the Operating Budget

Tuesday, September 24, 2019

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Managing the Operating Budget will introduce managers to a variety of analytic tools (revenue and spending analysis, volume-adjusted variance analysis, work process and root cause analysis, and revenue and expense forecasting) as well as strategies to improve revenue and expense performance. The program will be presented by Bill Ward, a popular and dynamic lecturer on financial management in healthcare.

2019 CHA Regulatory Compliance Conference

Friday, October 4, 2019

9:00 a.m. - 3:30 p.m.

[View Brochure](#) | [Event Registration](#)

This year's *CHA Regulatory Compliance Conference* will include a keynote address on cyber security with an FBI Special Agent, followed by sessions on the newly passed Paid Family Medical Leave Act, General Data Protection Regulation (GDPR) / European Union Digital Privacy Regulations, and antitrust updates with a representative of the U.S. Department of Justice.

HIIN: When Words and Actions Matter Most: Responding to Unexpected Harm

Thursday, October 17, 2019

8:00 a.m. - 4:30 p.m.

[View Brochure](#) | [Event Registration](#)

CHA is implementing a statewide disclosure, apology, and early resolution collaborative to promote transparency. This program will demonstrate best approaches and provide an opportunity to obtain hands-on practice.

The program is being presented as part of the Partnership for Patients HIIN educational series.

Safe Patient Handling Forum

Wednesday, October 23, 2019

9:00 a.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

The *Safe Patient Handling Forum* is a full day program offered in partnership with PMA Companies as part of CHA's statewide *Safer Hospitals*

Initiative. The Initiative is focused on providing healthcare staff with strategies and practices to improve worker safety, minimize workplace violence, and facilitate the adoption of peer-to-peer support programs.

The Forum will feature data-driven best practices, industry standards, and new strategies for reducing patient handling injuries. Attendees will have an opportunity to view and learn more about safe patient handling equipment currently in use at hospitals and available on the market.

HIIN: Improving Health Equity: Bias and the Impact on Disparities in Health Outcomes

Tuesday, October 29, 2019

9:00 a.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

CHA's 8th annual *Improving Health Equity: Bias and the Impact on Disparities in Health Outcomes*, an inspiring and informative health equity symposium, features a keynote presentation from Mona Hanna-Attisha, MD, MPH, FAAP, the physician, scientist, and activist who uncovered the water crisis in Flint, Michigan. Following Dr. Hanna-Attisha's keynote presentation, Jaymie Campbell, PhD, AccessMatters, will present a workshop on racial awareness and strategies to eliminate institutional racism.

The program is being presented as part of the Partnership for Patients HIIN educational series.