



Thursday, September 11, 2014

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First CHA Candidate Forum to Feature Tom Foley



On Tuesday, September 23, 2014, the Collaborations of Care Partners will host a conversation with Tom Foley, Republican candidate for Governor, at CHA. The program, part of what will be a series of discussions with candidates for Governor, will be an opportunity for people to have a meaningful dialogue about the future of healthcare delivery in our state across the continuum of care.

In addition to CHA, the Collaborations of Care Partners include the Connecticut Association for Healthcare at Home, the Connecticut Association of Health Care Facilities, the Connecticut State Medical Society, and LeadingAge Connecticut.

Since October 2011, the Collaborations of Care Partners have been working on a shared goal of enhancing the quality of healthcare provided to every Connecticut resident. The collaboration has focused on improving and coordinating the transitions of care provided by our hospitals, home care and hospice, skilled nursing facilities, and the physician community.

Upcoming Program: Organ Donation Across the Continuum of Care



The Collaborations of Care Partners also invite you to attend *Honoring Patients' Goals for End-of-Life Care – Organ Donation Across the Continuum of Care*, a program that will be held at CHA on Monday, September 22, 2014, from 9:00 a.m. – 12:15 p.m.

The program will highlight tools and resources available to providers across the continuum of care for discussing organ donation with patients and patients' family members. Additionally, organ donation myths will be dispelled, and attention will be focused on informed authorization and the resolution of family conflict with regard to donation decisions.

Presenters include: Lauren Johnson, RN, Organ Donation Coordinator and Team Leader, LifeChoice Donor Services; Kathleen Mathews, RN, In-house Coordinator, Yale-New Haven Hospital, New England Organ Bank; Kari Mull, Director, Donate Life Connecticut; Sukru Emre, MD, FACS, Yale University School of Medicine, Department of Surgery; Christina Garitta Kursawe, transplant recipient; and Janis Wohlschlaeger, mother of a donor.

Image courtesy Wikipedia Commons

This program is part of a series on end-of-life care issues presented by Connecticut's Collaborations of Care partners: the Connecticut Hospital Association, the Connecticut Association for Healthcare at Home, the Connecticut Association of Health Care Facilities, the Connecticut State Medical Society, and LeadingAge Connecticut.

Please note: this program will offer CEUs for social workers, nurses, and physicians. For additional information, please contact CHA Education Services at educationservices@chime.org or (203) 294-7263.

[Event Registration](#)

Middlesex Hospital Receives Magnet Recognition for Unprecedented Fourth Time



Middlesex Hospital has been designated as a Magnet organization for nursing excellence by the American Nurses Credentialing Center (ANCC) for a fourth consecutive time – an achievement only matched by 20 hospitals in the world.

"A fourth Magnet recognition is truly a significant testimony to the level of knowledge, experience, and talent of nurses at Middlesex Hospital," said Vincent G. Capece Jr., President and CEO, Middlesex Hospital. "It is an honor that is shared with the entire Hospital community. Through collaboration, dedication, and leadership, Middlesex Hospital has once again set itself apart as an institution that provides the ultimate in quality care and safety to the many communities it serves."

"This is an extremely significant honor for our nurses, our hospital, and our community," said Jackie Calamari, VP, Patient Care Services and Chief Nursing Officer. "We see it not only as an opportunity to celebrate our nurses, past and present, but also an opportunity to rededicate ourselves to further strengthening the professional practice environment for all Middlesex Hospital nurses. Middlesex Hospital nurses have had a very long tradition of excellence, and we are extremely proud to have earned our profession's highest level of recognition once again."

The Magnet Recognition Program, administered by the ANCC, the largest and most prominent nurses credentialing organization in the world, recognizes healthcare organizations that provide the very best in nursing care and professionalism in nursing practice. The Magnet Recognition Program serves as the gold standard for nursing excellence and provides consumers with the ultimate benchmark for measuring quality of care. There are currently only 401 Magnet hospitals throughout the world. Other hospitals in Connecticut that hold Magnet status currently are St. Vincent's Medical Center and Yale-New Haven Hospital.

Ebola Preparedness Checklist Released

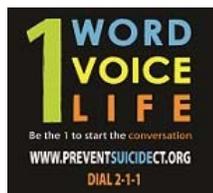


The Department of Health and Human Services' Office of the Assistant Secretary for Preparedness and Response and the CDC have released a [Detailed Hospital Checklist for Ebola Preparedness](#). The document identifies key areas for hospital staff – especially hospital emergency management officers, infection control practitioners, and clinical practitioners – to review in preparation for a person with Ebola arriving at the hospital for medical care. The checklist provides practical and specific suggestions to ensure hospitals are able to detect possible Ebola cases, protect employees, and respond appropriately.

Nearly 2,300 people have died from the Ebola outbreak in West Africa. While the CDC says Ebola poses no substantial risk to the general U.S. population, it continues monitoring the situation closely and recognizes the potential for transmission of the virus globally.

Hospitals across the state are on alert and following [CDC](#) guidance on Ebola infection prevention and control. CHA and the Connecticut Department of Public Health are also in contact with hospitals to share information and best practices to ensure the safety of hospital patients, staff, and the general public.

National Suicide Prevention Week



Suicide Prevention Week 2014 is September 8 through 14. The [Connecticut Suicide Advisory Board](#) (CTSAB), a network of diverse organizations including hospitals concerned with addressing the problem of suicide with a focus on prevention, intervention, and health and wellness, offers comprehensive resources for professionals and families.

Connecticut is among the states with the fewest suicides for every 100,000 people, according to the American Association of Suicidology, but there is always work to be done. In 2011, suicide was the eleventh leading cause of all deaths in Connecticut, and within the top four for 15 to 54-year-olds. An average of 359 Connecticut residents die each year from suicide.

Suicide is a preventable problem. For more information about the warning signs, guidance on how to respond to individuals at risk of suicide, and for information on how to get people help, click [here](#).

Watch a video from CTSAB [here](#).

Education Updates

HRO Fair and Just Accountability

Thursday, September 18, 2014

1:00 p.m. - 4:00 p.m.

[Event Registration](#)

Thursday, October 2, 2014

9:00 a.m. - 12:00 p.m.

[Event Registration](#)

Friday, October 3, 2014

1:00 p.m. - 4:00 p.m.

[Event Registration](#)

This is a session for Human Resources Executives and anyone else who manages people. Fair and Just Accountability trains staff to review performance from a standardized perspective when there is an adverse event, focusing on the behavior rather than the outcome.

Continuing education credits will be awarded.

HRO Safety Coach Training

Thursday, September 18, 2014

9:00 a.m. - 12:00 p.m.

[Event Registration](#)

Safety Coaches are peer mentors, trained to recognize and acknowledge good high reliability behavior and to remind people about opportunities to improve behavior that does not stay true to high reliability concepts.

Continuing education credits will be awarded.

Partnership for Patients—Surviving Sepsis

Friday, September 19, 2014

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Severe sepsis accounts for 20% of ICU admissions and is the leading cause of death in non-cardiac ICUs. Guidelines came out in 2004 and were modified most recently in 2012, but comprehensive adoption of the guidelines is still not occurring statewide. We are pleased to have Dr. Mitchell Levy of Brown University and his colleagues present a comprehensive approach to identifying and treating sepsis in the Emergency Departments and on the floors.

Because of a CMS directive that prohibits CHA from providing meals to participants, CHA will invoice the hospital for the actual cost of coffee, a continental breakfast, and a light lunch for those registered. There is no charge to CHA members for the program or materials provided to participants.

Continuing education credits will be awarded.

Staff to Management: Starting the Transition

Monday, September 29, 2014

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Making the transition from being a staff person one day to a supervisor/manager the next is a significant step. Transitioning from individual contributor to being effective in a leadership role is far more challenging and complicated than ever before and requires the ability to use the tools of diplomacy, negotiation, persuasion, and alliance building to a greater degree than one used in the past. Managing the demands of your organization for high productivity and quality, combined with financial prudence and regulatory compliance, are only part of the equation. You will discover that those tasks must be balanced with an excellent grasp of human relations skills in working closely and collaboratively with others and managing change.

Sarah Campbell Arnett, MA, NCC, BC-DMT, returns at member request to present this full-day, highly interactive, management development program, the first in a two-part series specifically designed for new managers.

Continuing education credits will be awarded. Please see the brochure for more details.

Conflict Management: Engaging the Difficult Employee

Tuesday, September 30, 2014

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

It is clear to almost everyone that conflict is inevitable in life—in our personal lives as well as in the workplace. Different personalities, different work styles, cultural/ethnic norms, and differences in generational mix, all lead to an endless possibility of conflict surfacing at work.

What is not so clear is the role conflict plays in the process of change and effective team problem solving—both major factors in improving organization

performance. How can we recognize and manage the sources and trigger points of conflict? When is conflict healthy—what makes it destructive? How can we reduce or defuse unnecessary conflict? What are the various styles of dealing with conflict, and the risks and benefits of each approach?

Sarah Campbell Arnett, MA, NCC, BC-DMT, one of CHA's most highly rated leadership development speakers, will present this full-day, interactive program, based on best practices in leadership theory. Ms. Arnett will present communication methods and tools for navigating the challenging maze of different personalities and communication styles to better manage conflict.

Continuing education credits will be awarded. Please see the brochure for more details.

HRO Rounding to Influence

Thursday, October 2, 2014

1:00 p.m. - 4:00 p.m.

[Event Registration](#)

Rounding to Influence teaches leaders how to go out on the units to coach, to mentor, and to sustain High Reliability habits and practices.

Continuing education credits will be awarded.

HRO Creating Sustainability for High Reliability Organizations

Friday, October 3, 2014

9:00 a.m. - 12:00 p.m.

[Event Registration](#)

This session is designed for drivers of change in your organization and includes concepts and tips to prevent High Reliability from becoming a "flavor of the month."

Continuing education credits will be awarded.

Improving Hospital-Based Inpatient Psychiatric Services (HBIPS) Performance

Monday, October 6, 2014

9:00 a.m. - 12:00 p.m.

[View Brochure](#) | [Event Registration](#)

The Hospital-Based Inpatient Psychiatric Services (HBIPS) measure set provides a group of standardized measures that reflect processes of patient care related to restraint and seclusion, transitions of care, and medication safety. These measures are now publicly available through the Inpatient Psychiatric Facility Quality Reporting program from The Centers for Medicare and Medicaid (CMS) on its Hospital Compare website.

Please join us for a half-day session with Celeste Milton, Associate Project Director, Center for Performance Measurement, The Joint Commission. Ms. Milton will share strategies and best practices to improve inpatient psychiatric care processes related to HBIPS measurement.

This program is designed for hospitals with inpatient psychiatric services.

Continuing education credits will be awarded.

Addressing Child Abuse, Sex Trafficking of Minors, and Children's Behavioral Health Issues in the ED

Tuesday, October 7, 2014

9:00 a.m. - 3:45 p.m.

[View Brochure](#) | [Event Registration](#)

Please join us for this issue-based, multidisciplinary program, which will address a broad range of topics regarding children's health. CHA is pleased to have the Department of Children & Families (DCF) Commissioner Joette Katz provide the keynote address, which will focus on DCF's current initiatives to develop a children's behavioral health plan, improve the detection and reporting of child abuse, and several other initiatives. This forum will also include a hospital panel discussion about best practices being implemented across the state for meeting children's behavioral health issues in the ED.

Continuing education credits will be awarded.

Cross Cultural and Diversity Inclusiveness Training

Friday, October 10, 2014

8:30 a.m. - 2:30 p.m.

Second Session: Friday, October 17, 2014

[View Brochure](#) | [Event Registration](#)

This program is being held at the Connecticut Institute for Primary Care Innovation (CIPCI) in Hartford.

In partnership with the Hispanic Health Council, the Curtis D. Robinson Center for Health Equity at Saint Francis, and the Connecticut Association of Healthcare Executives, CHA is again pleased to offer Cross Cultural & Diversity Inclusiveness Training (CC&DIT)—a unique, comprehensive, and interactive program to achieve the goal of improving cultural competence in the delivery of care and addressing healthcare disparities.

The CC&DIT curriculum was developed in direct response to member requests for help in providing diversity education and is structured as a two-module program, each session five hours in duration—delivered once each week over a two-week period. Training content is based on current research that emphasizes the idea that cultural competence is not achieved through a single training event—but is a lifelong commitment to learning, and professional skills development. With over 100 members completing the training, program evaluations have been consistently positive about the value of this training.

Diversity Collaborative team members are encouraged to attend as a way to help achieve team goals in their organization.

Continuing education credits will be awarded. Please see the brochure for more details.



Feedback