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In This Issue:**Bipartisan Budget Agreement Reached****General Assembly Adjourns 2018 Regular Session****Middlesex Hospital Describes Emergency Response to Critical Event****Yale New Haven Hospital Accepts 2017 Foster G. McGaw Prize****Connecticut Hospital Celebrate National Nurses Week****Hospitals Participate in #MyHospital Campaign****Education Updates****Bipartisan Budget Agreement Reached**

During the final hours of the 2018 Legislative Session on Wednesday, May 9, legislative leaders in the House and Senate announced a budget agreement that closes the approximately \$380 million FY 18 deficit and makes adjustments to the FY 19 budget. The proposal was approved in the Senate by a vote of 36-0 and, in the House, by a vote of 142-8, with two Democrats joining six Republicans voting "no." The budget was immediately transmitted to the Governor for further action.

The budget, [SB 543](#), *An Act Concerning Revisions To The State Budget For Fiscal Year 2019 And Deficiency Appropriations For Fiscal Year 2018*, does not make any cuts to the Graduate Medical Education (GME) program. The budget keeps intact the agreement reached last year between the Administration and hospitals as it relates to supplemental payments, increased Medicaid rates, and taxes.

Additionally, SB 543 accepts the Governor's recommendation to eliminate bond funding for hospital capital projects originally agreed to as part of last year's budget agreement between the Administration and hospitals.

Adjustments to the FY 19 budget include:

- Providing approximately \$166 million in supplemental payments in FY 2020.
- Restoring approximately \$130 million in funding to the Medicare Savings Plan.
- Restoring funding to provide state-sponsored health insurance for about 13,500 adults under the state's Husky A Medicaid plan.
- Adding \$5 million for emergency residential placements for individuals with intellectual and developmental disabilities.
- Restoring funding to municipalities.
- Providing a 1 percent cost of living adjustment (COLA) to private, not-for-profit providers.
- Retaining more than \$1.1 billion in the emergency reserve fund (Rainy Day Fund) after the 2018-19 fiscal year ends.

The Office of Fiscal Analysis fiscal note can be found [here](#), and the Office of Legislative Research summary can be found [here](#).

[Update Archives](#)**General Assembly Adjourns 2018 Regular Session**

The General Assembly adjourned *Sine Die* at midnight, May 9. The last day brought to an end a legislative session focused on fiscal and legislative matters such as state budget deficits, crumbling foundations, casino expansion, city of Hartford solvency, the need for hostile-free workplace environments, essential healthcare benefits, transportation funding and tolls, wage increases for workers who care for people with disabilities, and stricter gun control measures.

As is customary, time was spent each day in the final weeks honoring those legislators who are not seeking reelection. To date, 16 House members and seven Senate members have announced their retirement or desire to seek another elected office.

Below is a round-up of the action taken by the House and Senate during the final days of the session. The following bills were passed in both the House and Senate and transmitted to the Governor for further action:

- [HB 5384](#), *An Act Concerning Prescription Drug Costs*, a bill that would require health plans to submit an annual report to the Insurance Commissioner on statistical information for a variety of issues, including information on complaints regarding healthcare providers and quality of care, such as the ratio of the number of complaints received to the total number of individuals insured.
- [SB 483](#), *An Act Concerning The Feasibility Of Establishing Opioid Intervention Courts In The State*, a bill that would require the Chief Court Administrator, in consultation with the Chief Public Defender, Chief State's Attorney, and the Dean of The University of Connecticut School of Law, to study the feasibility of establishing one or more opioid intervention courts in the state. The bill was amended to require that hospitals or emergency medical services personnel who treat a patient for an overdose of an opioid drug to report such overdose to DPH.
- [HB 5163](#), *An Act Concerning The Department Of Public Health's Recommendations Regarding Various Revisions To The Public Health Statutes*, a bill that makes several changes to various Public Health statutes.
- [SB 17](#), *An Act Concerning Procedures Related To Collecting And Processing Sexual Assault Evidence Collection Kits*, a bill that would make changes to Connecticut's sexual assault evidence collection statutes. The bill requires hospitals to contact a sexual assault counselor when a person presents and identifies themselves as a victim of sexual assault.

- [SB 193](#), *An Act Concerning Revisions To Department Of Consumer Protection Statutes*, a bill that creates a mechanism by which the Department of Consumer Protection (DCP) may process a consumer complaint about consumer goods made against anyone in an area over which DCP has jurisdiction.
- [SB 304](#), *An Act Establishing A Maternity Mortality Review Committee Within The Department Of Public Health*, a bill that requires DPH to establish a maternal mortality review program to review medical records and other data related to maternal death cases, and creates a maternal mortality review committee within the agency.
- [SB 197](#), *An Act Concerning Biological Products*, a bill that creates steps to govern substitution of an “interchangeable biological product” in place of a specifically prescribed biological product.
- [HB 5429](#), *An Act Concerning The Department Of Revenue Services' Recommendations For Increased Penalties For Certain Cigarette And Tobacco Tax Violations*, a bill that would implement the DRS recommendation to increase certain civil and criminal penalties for various offenses related to cigarette and tobacco product sales.
- [HB 5542](#), *An Act Concerning Bump Stocks And Other Means Of Enhancing The Rate Of Fire Of A Firearm*, a bill that would ban the sale, use, and possession of “bump stocks” and other devices that would convert a firearm into a fully automatic firearm.
- [SB 302](#), *An Act Concerning Telehealth Services*, a bill that will add providers who can administer telehealth services, and modify and clarify patient consent procedures related to treatment rendered through telehealth services.
- [SB 303](#), *An Act Concerning Outpatient Clinics, Urgent Care Centers And Freestanding Emergency Departments*, a bill that would, among other provisions, regulate the signage outside of outpatient clinics, urgent care centers, and freestanding Emergency Departments. The bill was amended to address concerns expressed by CHA.
- [HB 5290](#), *An Act Concerning The Office Of Health Strategy*, a bill [supported](#) by CHA that would make numerous technical changes to statutes governing the establishment of the Office of Health Strategy (OHS).
- [HB 5591](#), *An Act Concerning The Machinery Rental Surcharge Rate, Certain Municipal Filing Fees, The Property Tax Exemption For Certain Paint Mixing Machinery And Equipment And Certain Residential Property Under Common Ownership And Requiring A Study Of Existing Property Tax Exemptions*. The bill was amended to delete the requirement that OPM conduct a cost-benefit analysis of property tax exemptions.
- [HB 5241](#), *An Act Concerning Pharmacist And Practitioner Compliance Rates And The Electronic Prescription Drug Monitoring Program*. HB 5241 creates a state study on how to ensure 100 percent compliance with the prescription drug monitoring program.
- [HB 5383](#), *An Act Concerning Disputes Between Health Carriers And Participating Providers That Are Hospitals*. HB 5383 establishes a “cooling off” period if a hospital (known as a participating provider) and a health carrier are unable to reach a new contract agreement.
- [HB 5293](#), *An Act Concerning The Sale Of Electronic Nicotine Delivery Systems And Vapor Products*, a bill that requires retailers of electronic nicotine delivery systems or vapor products to sell them to consumers only in direct, face-to-face transactions, similar to the sale of cigarettes and smokeless tobacco products, as required by federal regulations.

There were several significant bills that were not passed prior to the end of the session, including:

- [HB 5473](#), *An Act Concerning Captive Audience Meetings*, a bill that would have prohibited any person engaged in business from requiring his or her employees to attend employer-sponsored meetings that have as their primary purpose communications concerning religious or political matters.
- [HB 5467](#), *An Act Concerning The Retention Of Electronic Surveillance Recordings In Certain Premises Liability Matters*, a bill that would have required businesses and non-profits with 20 or more employees to save hours of surveillance tape for two years in case an alleged injury occurs on the premises.
- [SB 132](#), *An Act Combatting Sexual Harassment And Sexual Assault*, a bill that would have required every employer with more than 20 employees to provide two hours of new training standards to address sexual harassment in the workplace. The bill would have also eliminated the statute of limitations for prosecuting many serious sexual assaults.
- [HB 5160](#), *An Act Concerning The Donation Of Blood By Minors*, a bill that would lower the age to donate blood from 17 to 16 years of age.

Additionally, an attempt to add the language of [SB 321](#), *An Act Stabilizing Working Families By Limiting "On Call" Shift Scheduling* as an amendment was defeated. SB 321 would require each employer to provide not less than 24 hours' notice to an employee about such employee's shift.

Middlesex Hospital Describes Emergency Response to Critical Event



At a CHA forum on May 8, members of Middlesex Hospital's emergency response team detailed the extraordinary efforts hospital staff took to protect patients after a man drove his car through the entrance of the Emergency Department the morning of February 2.

That event, which led to a swift evacuation of the ED and other departments at the hospital, began when the man drove his car down Crescent Street, which runs parallel to the hospital, and rammed it through the doors of the ED entrance. The man, who was live streaming the attack on Facebook, exited his car, doused himself with gasoline, and set himself on fire. The car also caught fire; video footage from security cameras inside and outside the hospital show an enormous fireball coming from the ED entrance shortly after the crash.

At the forum on Tuesday, members of the emergency response team described the “controlled chaos” that immediately followed the crash, the quick action taken by ED staff and others to evacuate patients and personnel, and the round-the-clock efforts made by a huge team of hospital employees in the weeks that followed to reopen the ED – all while continuing to treat the 50 to 80 patients who showed up each day at the temporary ED.

“I've always been proud to work at Middlesex Hospital, but I was really proud that day,” said Terri DiPietro, Administrative Director of Behavioral Health. “People ran into smoke. People ran into danger. They didn't know what they were running into, but they did it anyway.”



In addition to Ms. DiPietro, who described efforts by the staff to relocate psychiatric patients, the forum featured remarks by Jesse Wagner, MD, Chief Medical Officer and Vice President, Quality and Patient Safety; David Giuffrida, Vice President, Operations; Deborah Warzecha, Director, Emergency Services and Inpatient Behavioral Health; Kevin McGinty, Safety and Emergency Management Coordinator; and Amanda Falcone, Director, Public Relations.

Each person who spoke at the forum described different aspects of the hospital's response to the event – including patient care, dealing with the media, and clean up – and shared some of the lessons they learned in the days that followed. Several of them commented on how the hospital's quick response was a testament to its high reliability training.

Ms. Warzecha said hospital staff moved quickly to evacuate the 22 patients in the ED as soon as they realized there was an explosion.



"The charge nurse said very loudly "Everybody out!" Monitors were left. Everything was left behind," she said.

At the same time hospital personnel were scrambling to shut down the ED, critical care, the surgical area, and radiology, hospital personnel rushed to attend to the driver of the car, who was severely burned. He was brought to the decontamination unit of the ED, where a doctor, paramedic, and a nurse treated his wounds.

Ms. Warzecha said staff established a rapid medical evaluation site in the main hospital lobby within an hour to assess patients who continued to arrive at the now-closed ED. The hospital opened a temporary, 20-bed ED the day after the crash, and worked feverishly to get its main ED cleaned and repaired. It reopened nine days after the crash, she said, thanks to "the team working 16 hours a day every day" to make it happen.

The hospital received support from other hospitals, city and state officials, and community groups.



"The word community really took on a new meaning after this event," said Mr. McGinty. "Our recovery would not have played out the way it did without support from the community."

Mr. Giuffrida, who described the feelings of shock and disbelief he and others felt as events quickly unfolded that day, said hospitals must train regularly and plan for every emergency.

"Violence has become an endemic problem in hospitals," he said. "Healthcare workers are four times more likely to be victims of violence than any other workers."

CHA recently launched a new Worker Safety/Workplace Violence (WS/WV) initiative and is developing strategies to minimize workplace violence. The initiative is part of CHA's statewide initiative to eliminate harm using high reliability science, which has led to a reduction in serious safety events at Connecticut hospitals.

Carl Schiessl, CHA's Director of Regulatory Affairs, opened the forum by describing the work of the WS/WV initiative.

"We have to be prepared for the unexpected," Mr. Schiessl said. "Today's program is a testament to how well things can turn out when the unexpected happens at your hospital and you are prepared."

Yale New Haven Hospital Accepts 2017 Foster G. McGaw Prize



Yale New Haven Hospital was awarded the 2017 Foster G. McGaw Prize for Excellence in Community Service at the American Hospital Association's Annual Meeting on May 8 in honor of its extraordinary efforts to build programs that promote engagement, job growth, and access to quality healthcare in New Haven. The prize comes with a \$100,000 award to help further its work.

Yale New Haven Hospital (YNHH) won for creating innovative programs that support the area's accessibility to healthcare and economic growth. The judges found that the hospital's active leadership in many community-based, health-related organizations allow it to assess continuously the health of the community.

The judges also found that YNHH – as a key community resource, healthcare provider, major employer, and purchaser of goods and services – is committed to supporting the Greater New Haven area. Specifically, the hospital developed programs that stimulate community growth, improve children's health, provide educational opportunities, end homelessness, and collaborate with local job recruiters through five multi-part initiatives.

Each year, the prize is presented to a healthcare organization that provides innovative programs that significantly improve the health and well-being of its community. The Foster G. McGaw Prize is sponsored by Baxter International Foundation, the American Hospital Association (AHA), and its non-profit affiliate Health Research & Educational Trust.

Connecticut Hospital Celebrate National Nurses Week

Connecticut hospitals are honoring nurses during National Nurses Week, celebrated each year from May 6 to May 12. Here are some of the ways in which Connecticut hospitals are honoring their nurses.

Bridgeport Hospital celebrated Nurses Week with a variety of events and activities, including award ceremonies for Nurse Manager of the Year Holly Brancato, MSN, RN, of the Endoscopy Suite, and staff nurses in many specialties. Nurses were also treated to chair massages throughout the week. The observance concluded on May 11 with Nursing Research Day and a birthday celebration for nursing pioneer Florence Nightingale.



Connecticut Children's Medical Center hosted a variety of events to ensure all nurses across all shifts were recognized. Events included sundae deliveries, chair massages, pet therapy, the Nightingale Awards Dinner, and the annual Friends of Nursing Awards ceremony in the hospital's One World Café. This awards ceremony allows nurses the opportunity to recognize team members in other departments. In addition, nurses were recognized with banners, easel posters, fliers, and table tents.

Day Kimball Healthcare honored more than 300 nurses with a Nurses Dinner on May 10. In addition, Day Kimball Healthcare honored nine nurses at the Eastern Connecticut Nightingale Awards dinner on May 3 at the Mystic Marriott. Each of Day Kimball's Nightingales was featured on social media as well as on Day Kimball's

website, daykimball.org/nightingales.

In honor of National Nurses Week, **Eastern Connecticut Health Network (ECHN)** hosted several events for the nursing staff. On May 7, the Nightingale Award winners, nominees, and Clinical Ladder Nurses attended a luncheon to celebrate their dedication and commitment to nursing practice. On May 8 and May 9, pizza was served by nursing leadership to all nurses on all shifts to thank them for their service. Nancy's Creations cupcakes, provided by the ECHN medical staff, accompanied the pizza. The weeks' final event was the Nightingale Gala at the Connecticut Convention Center, where ECHN's Nightingale winners were recognized for their impact on patient care and the profession of nursing.



Griffin Hospital recently held its 32nd Annual Nurse Day Celebration to honor its more than 350 staff nurses and present awards to those nurses who delivered exceptional care during the year. Tammy Brown, RN, of Griffin's Childbirth Center; Katy Christian, RN, BSN, of Griffin's Accountable Care Organization Department; and Kaila Parkins, RN, BSN, BC, of Griffin's Inpatient units, were named 2018 Nightingale Award for Excellence in Nursing winners. Ms. Parkins also received The Outstanding Nurse of the Year Award for her commitment to mentoring fellow nurses, and providing safe and exceptional care to her patients. Additional award winners included Elayne Guevara, RN, who won the Marie Santini Perioperative Nursing Excellence Award; Kathy Augustitus, RN, who won the Richard Stivala, MD, Obstetric Nursing Excellence Award; Michele

Derbyshire, RN, who won the Mary Schumacher Nursing Leadership Award; Christine Moon, MST, who won the Donald Torok Memorial Scholarship; and Susan Bouton, RN, Derek Pozzesere, RN, and Michael Montefusco, RN, BC, who were each awarded Shirley Yale nursing scholarships.



Hartford HealthCare honored its nurses all week with ceremonies and sweets. In the East Region, The William W. Backus and Windham Hospitals created a Zen Den for massages and other forms of relaxation. Blessing of the Hands, visits by various food trucks, Nostalgia Day for wearing old caps and sharing photos, and the delivery of treats were also on tap. In the Central Region, staff at The Hospital of Central Connecticut and MidState Medical Center were treated to medically appropriate frozen treats, such as "stetho-scoops" from the Ice Cream Emergency truck. At Hartford Hospital, leaders visited units throughout the campus to hand out thank you cookies to nurses working hard to deliver excellent care at the bedside. Nurses were also front and center in a special edition of the hospital's employee newsletter. Across the system, Nightingale recipients

were featured on social media.



Middlesex Hospital honored its dedicated nurses during National Nurses Week in a variety of ways. In addition to special treats, such as food trucks and a breakfast, the hospital held two modeling and role-modeling presentations that count as risk management contact hours programs, and offered a scholarly and quality improvement conference. Movie night featured "The Immortal Life of Henrietta Lacks." Chamberlain College hosted a lunch-and-learn program about compassion fatigue presented by the hospital's Employee Assistance Program. The hospital also hosted a nationally recognized healthcare speaker, Colleen Sweeney, on May 9. On May 10, the hospital held a Blessing of the Hands and its Nursing Annual Meeting, during which 12 nurses received awards for outstanding accomplishments.

Milford Hospital celebrated its nurses and entire staff with a week-long series of special events planned to observe National Hospital Week and National Nurses Week. The week kicked off a few days early when, on May 3, four Milford Hospital Nurses were honored as Nightingale Award recipients. The four nurses were joined at the event by their families, managers, and hospital leadership to celebrate their achievements. In addition, from May 6 through May 13, a variety of daily appreciation events including complimentary breakfasts, dessert bars, a housewide picnic, a "Make Your Own Sundae" bar, raffles, and more were scheduled. The week will culminate with the hospital's 22nd Annual "Live Well" Mother's Day 5K Walk & Run, in which more than 500 community members, physicians, nurses, and staff are expected to participate.



Saint Mary's Hospital honored its nurses throughout the week of May 6 with internal and external events, including billboard displays, newspaper ads, and social media posts. Inside the hospital, digital signs featured different Nurses Week messages and a recognition of the hospital's two Nightingale Award recipients. The hospital also offered a variety of special treats and meals for its nurses, as well as a Professional Day Lecture featuring Vernetta Townsend, MSN, RN, Chief Nursing Officer. In addition, the hospital's Pastoral Care Department offered a Blessing of the Hands throughout the week.



St. Vincent's Medical Center celebrated National Nurses Week with its annual Awards and Recognition Reception, a door decorating contest, a Blessing of the Hands, uniform theme days, flower delivery from WEBE108, a display of "nursing caps" with heartfelt messages, a photo slide show in the lobby, a lunch-and-learn, food trucks, and much more.

UConn Health honored its 2018 Nightingale Awards for Excellence in Nursing recipients with a [story](#) in *UConn Today*. The story described each recipient's commitment to nursing, and the impact he or she has had on patient care. The

recipients are: Noreen Allsop, RN, BSN – Pulmonology, Staff Nurse; Devon Bandouveres, RN, MSN, OCN, Oncology, Clinical Nurse Specialist; Lyndsay Escajeda, RN, BSN, Intensive Care Unit, Assistant Nurse Manager; Diane Flanigan, RN, Orthopedics/Surgery, Staff Nurse; Raymond Foster, RN, MSHA, General Medicine, Staff Nurse; Diana D. Campbell, LPN, Correctional Managed Health Care; Sue

Ellen Goodrich, RN, BSN, MSN, Nursing Director, Professional Practice; Sue DeLaCruz, RN, Correctional Managed Health Care; Kelly Quijano, MSN, RN-BC, CCHP, Correctional Managed Health Care; and Michael DeSena, MHA, BSN, RN, Correctional Managed Health Care.

Western Connecticut Health Network sponsored a week of activity at each of its three campuses – Danbury Hospital, Norwalk Hospital, and New Milford Hospital. The week included: Blessing of the Hands; Fun Scrubs Day, in which nurses wore scrubs from their favorite decade or favorite sports team; ice cream socials and special recognition luncheons; meditation in the Chapel and integrative therapies; a “dress like your favorite superhero” day, and Grand Rounds “Nurses that Inspire” with an afternoon tea.



Ten **Yale New Haven Health** (YNHHS) nurses got up extra early on May 4th and headed to New York for the TODAY Show. In honor of Nurses Week, 100 nurses from area hospitals got a special spot outside the studio at Rockefeller Center. Nurses from Bridgeport, Greenwich, L+M, Westerly, and Yale New Haven Hospitals, as well as Northeast Medical Group, also participated in a YNHHS Nurses Week video that showed how they inspire, innovate, and influence. During the week, nurses throughout the health system enjoyed a variety of events, including awards ceremonies, ice cream socials, chair massages, the traditional blessing of the hands, and more.

Hospitals Participate in #MyHospital Campaign



Hospitals across the nation and here in Connecticut are recognizing National Hospital Week by spreading the word this week about the care they provide to patients and the contributions they make to the communities they serve.

The American Hospital Association is leading the [#MyHospital campaign](#), whereby hospitals are sharing photos and videos on social media that explain why they are important to the communities they serve. AHA is promoting the posts through social media and on its website, [Advancing Health in America](#).

Every year, National Hospital Week provides an opportunity to thank all of the dedicated individuals – physicians, nurses, therapists, engineers, food service workers, volunteers, administrators and so many more – for their contributions.

Education Updates

Best Practices in Caring for the Mother/Baby Dyad with Fetal Alcohol Syndrome or Neonatal Abstinence Syndrome

Thursday, May 17, 2018

9:00 a.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

The *Neonatal Abstinence Syndrome and Fetal Alcohol Syndrome Conference* will provide information on best practices for caring for the mother/baby dyad, with a focus on patient and family education, as well as collaboration among state agencies caring for this population.

HIIN: Fall Rates Aren't Falling: Evidence-based Strategies to Tackle Falls

Tuesday, May 22, 2018

9:00 a.m. - 4:00 p.m.

[Event Registration](#)

In this workshop, Jackie Conrad of Cynosure Health will review evidence-based practices, provide practical examples of clinical improvement projects, and engage participants in a dialogue about hospital challenges and solutions.

This program is being offered under the Hospital Improvement Innovation Network (HIIN), a CMS national initiative aimed at advancing patient and family engagement and reducing events of preventable patient harm.

2018 CHA Regulatory Compliance Conference

Wednesday, May 23, 2018

9:00 a.m. - 3:15 p.m.

[View Brochure](#) | [Event Registration](#)

CHA's *2018 Regulatory Compliance Conference* offers a full day of education related to lesbian, gay, bisexual, and transgender patients (LGBT). The LGBT community has historically experienced a variety of discriminatory behaviors in seeking healthcare services, resulting in a long-standing distrust of the healthcare system that has put their health at risk in profound ways. Healthcare professionals face regulatory compliance demands to eliminate such discrimination.

The conference will provide practical guidance on understanding educational, operational, and legal enforcement issues, and the need to balance those issues when establishing the policies and systems required to provide a welcoming and inclusive healthcare environment for patients and families of the LGBT community.

This conference is intended for hospital staff looking to obtain more information and awareness around serving the needs of this diverse population, including those working in patient and family experience roles, community health, clinical leadership, direct care staff, as well as legal, risk, compliance, IT, health information management, communications, and human resources.

HIIN Improving Health Equity: Addressing Social Determinants of Health--Morning and Afternoon Workshops

Thursday, May 24, 2018

9:00 a.m. - 12:00 p.m.

12:30 p.m. - 3:30 p.m.

[View Brochure](#) | [Event Registration](#)

Addressing social determinants of health is critical to improving quality of care and achieving health equity. CHA continues to work with Rishi Manchanda, MD, and his team at HealthBegins to bring his extensive knowledge, expertise, and “Upstream” approach to hospitals, healthcare organizations, and providers in Connecticut. Dr. Manchanda’s keynote at CHA’s Health Equity Symposium last fall received rave reviews and participants indicated significant interest in additional workshop sessions. In this program, Dr. Manchanda will lead two three-hour workshops on approaches to improving care and outcomes through a focus on social determinants of health. The workshops will build upon one another, beginning with basic information and moving to more advanced approaches.

This program is being offered under the Hospital Improvement Innovation Network (HIIN), a CMS national initiative aimed at advancing patient and family engagement and reducing events of preventable patient harm.

Nursing Professional Development Certification Preparation

Session I: Tuesday, June 19, 2018

Session II: Wednesday, June 20, 2018

8:00 a.m. - 5:00 p.m.

[View Brochure](#) | [Event Registration](#)

This program is intended to enable the learner to complete the American Nurses Credentialing Center (ANCC) generalist examination in nursing professional development. This course also enables novice NPD practitioners to develop foundational knowledge for the specialty practice.

Please note: This is a two-session program; participants must attend both sessions.

Lean Principles: Project Charter Preparation and Planning

Thursday, June 21, 2018

9:00 a.m. - 2:00 p.m.

[Event Registration](#)

Lean principles and methodology improve healthcare, but evidence shows that learning about the principles and methodology is simply not enough. To achieve the desired results, the principles must be applied. This program—a follow-up to CHA’s two-part *Lean Principles: Process Flow and Value Stream Mapping in Healthcare*—provides an overview of the methodology and tools needed for planning process improvement initiatives.

This is a “how to make it happen session” and will explain (and provide examples of) the elements of an effective project charter, a prerequisite to any successful improvement initiative. When properly prepared, the charter focuses the team on the business case, problems, objectives, and outcomes, and is a major factor in preventing project scope creep. Participants are asked to bring process improvement opportunities currently under consideration at their facilities.

This program is designed for those who attended CHA’s *Lean Principles: Process Flow and Value Stream Mapping in Healthcare*—or those with a basic understanding of Lean Principles and familiarity with the terminology.

