

Thursday, March 19, 2020



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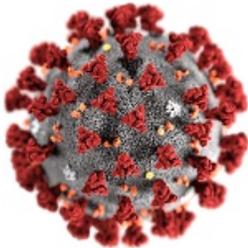
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Coronavirus Update



In response to the COVID-19 pandemic, Connecticut's hospitals and health systems are taking immediate action to ensure access to timely and appropriate care. At this time, most hospitals have established call centers to answer questions from the public as well as screening sites to provide drive-through or walk-in testing for patients with a physician's order to test for COVID-19.

Governor Ned Lamont has issued a number of Executive Orders related to the COVID-19 outbreak and the Governor's civil preparedness and public health declarations. Among the new rules issued as part of the Executive Orders are visitor restrictions to psychiatric facilities, prohibition of large social and recreational gatherings to no more than 50 people, and limiting restaurants and bars to take-out and delivery services only.

As circumstances are evolving, CHA is continuing to address issues impacting hospitals and hospital staff. For example, CHA has been working with Office of Early Childhood Commissioner Beth Bye to address child care needs for hospital workers. This week, 2-1-1, the statewide information phone line run by The United Way, added a dedicated phone number for staff to address issues. The number is 860-756-0864.

CHA COVID-19 Resources



CHA has created a COVID-19 Resource page on its website. The page contains information and resources from member hospitals including phone numbers for hospitals that have established call centers and links to member hospitals' website COVID-19 resources.

Additionally, updates from the Office of the Governor, Connecticut Department of Public Health, Centers for Disease Control and Prevention (CDC), the Federal Drug Administration (FDA), and the Centers for Medicare and Medicaid Services (CMS) are listed. The webpage can be found [here](#).

Access Health Special Enrollment Period Announced

Access Health CT (AHCT) has announced a new special enrollment period from March 19 to April 20 for qualified uninsured Connecticut residents to sign up for a health insurance plan offered by either of AHCT's two insurance carriers.



The special enrollment period is in response to COVID-19. Coverage for those who enroll during this New Special Enrollment Period will start on April 1.

Enrollment is by phone only at (855) 805-4325 (TTY: 1- 855-365-2428).

Individuals who experience a Qualifying Life Event (e.g., loss of coverage due to job change or unemployment) or qualify for Medicaid/Children's Health Program (CHIP), can ALWAYS enroll online, in person, or over the phone; all help is free.

Census Bureau Encourages Online Responses

The US Census Bureau is urging all Americans to respond to the 2020 Census online, over the phone, or by mail - all without having to meet a census taker.

From March 12-20, households will receive the first of several invitations to participate in the 2020 Census.

Some households—in areas less likely to respond online—will receive a paper questionnaire in the first mailing; all households that have not responded online or by phone will receive a paper questionnaire between April 8 and April 16. The paper questionnaire includes a prepaid postage envelope to return it by mail.



Education Updates

Professionals and Social Media Webinar

Monday, March 23
3:00 p.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

In pursuit of professionalism and high reliability, what role does social media play? Team members understand the potential benefits and risks associated with social media use in the medical workplace and conduct themselves professionally. Addressing the challenges associated with social media use requires the right people, process, and systems to promote early identification and interventions to promote best practices. The webinar will focus on developing reliable and successful approaches to address clinical team members who model disrespect toward patients, families, and fellow medical team members, including unprofessional use of social media.

