



Thursday, March 5, 2020

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Update Archives

Save The Date For CHA's Annual Meeting

SAVE THE DATE

**Connecticut Hospital Association's
102ND ANNUAL MEETING**

Thursday, June 18, 2020
Aqua Turf Club, Southington, CT

CHA Testifies on Hospital-Related Bills

During public hearings at the state capitol this week, CHA provided testimony on a number of hospital-related bills.

On Tuesday, March 3, the Children's Committee held a public hearing and CHA provided [testimony](#) to amend the definition of electronic nicotine delivery system (ENDS) and vapor products in [HB 5334, An Act Concerning The Online Sale And Delivery Of Electronic Nicotine Delivery Systems And Vapor Products](#). The bill would require proof of age and proof that the name on such identification matches the name on the method of payment used to make the purchase of ENDS and vapor products. CHA requested the Committee to amend the definition of ENDS to ensure it doesn't impact medical products or equipment.

On Thursday, March 5, the Insurance and Real Estate Committee held a public hearing and CHA provided [testimony](#) in opposition to [SB 323, An Act Concerning Surprise Billing And Cost Sharing For Health Care Services Provided By Out-Of-Network Providers At In-Network Facilities](#). The bill would expand the definition of "surprise bill" to include both emergency and nonemergency healthcare services and would prohibit health insurance carriers from charging out-of-network cost sharing for certain healthcare services provided by out-of-network healthcare providers at in-network facilities.

Also on Thursday, CHA provided [testimony](#) in support of [SB 328, An Act Concerning Health Care Cost Growth Benchmarks, Canadian Drug Reimportation, Stop-Loss Insurance And Reinsurance](#), and [HB 5018, An Act Concerning Health Care Cost Growth In Connecticut](#). The bills would establish a healthcare cost growth benchmark, regulate stop loss insurance policies, and authorize re-importation of drugs from Canada. CHA testified in general support for the benchmark process but raised concerns and suggested modifications.

In addition, CHA provided [testimony](#) in opposition to [SB 346, An Act Concerning Public Options For Health Care In Connecticut](#), a bill that would establish a public option.

CHA provided [testimony](#) before the Human Services Committee in opposition to [HB 5015, An Act Concerning The Governor's Budget Recommendations For Human Services](#). The bill would implement Governor Ned Lamont's budget recommendations as it relates to human services programs and agency budgets. CHA opposed the Medicaid rate reduction to Natchaug Hospital.



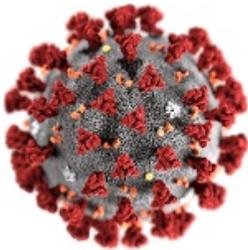
Coronavirus Update

On Monday, March 2, U.S. Surgeon General Vice Admiral Jerome M. Adams, MD, toured the State Public Health Laboratory in Rocky Hill with Governor Ned Lamont to discuss the latest COVID-19 developments. Last week, the [Centers for Disease Control and Prevention](#) and the [Food and Drug Administration](#) designated the state lab as an approved testing site for COVID-19. The first tests at the state laboratory were conducted over the weekend for two Connecticut residents, both of which came back negative for COVID-19.

Effective Tuesday, March 10, representatives from hospitals and health systems across the state and the Department of Public Health will participate in weekly phone conferences to keep health providers up-to-date regarding COVID-19.

On Friday, March 6, a multi-disciplinary team of hospital operational and clinical leaders will provide legislators with an overview of their preparedness to address the growing public health threat of the spread of COVID-19. Those participating include leaders from Connecticut Children's, Hartford HealthCare, Stamford Health, Trinity Health Of New England, UConn John Dempsey Hospital, and Yale New Haven Health.

In Washington, D.C., legislators approved a \$8.3 billion emergency bill to fund the government's response to the coronavirus outbreak. Governor Lamont has stated that he will wait to see how much federal money Connecticut receives before seeking additional emergency funding to combat the disease. Each state is expected to receive at least \$4 million.



CHA to Host 18th Annual Patient Safety Summit

CHA will host its 18th annual *Patient Safety Summit*, which will focus on resilience and high reliability. The full-day program will be held at CHA on Friday, April 3, 2020, from 9:00 a.m. - 4:00 p.m. Please register [here](#).

The Summit will begin with a presentation by Tanya Lord, a Patient Advocate whose son died after a tonsillectomy.

Michael A. Rosen, MA, PhD, Assistant Professor at the Armstrong Institute for Patient Safety and Quality at the Johns Hopkins University School of Medicine, will present the keynote.

The Summit will also include presentations on Emergence Theory, a new approach to patient safety, and the role resilience plays in both patient safety and worker safety.



Education Updates

MACRMI Simulation Training

Wednesday, March 11, 2020

9:00 a.m. - 3:30 p.m.

[View Brochure](#) | [Event Registration](#)

The Massachusetts Alliance for Communication and Resolution following Medical Injury (MACRMI) will conduct simulation training for disclosure and apology as part of CHA's Communication and Resolution Program Collaborative.

The program is being presented as part of the Partnership for Patients HIIN educational series.

Issue-Based Forum: The Next Phase of the Opioid Epidemic

Thursday, March 12, 2020

12:00 p.m. - 2:00 p.m.

[Event Registration](#)

CHA's Emergency Department Directors and Emergency Department Nursing Directors Meeting Groups are hosting a panel presentation by federal officials from the U.S. Department of Health and Human Services (HHS), Substance Abuse and Mental Health Services Administration, U.S. Public Health Service, Office of Program Operations and Local Engagement, Centers for Medicare and Medicaid Services, and HHS New England Region.

Topics to be addressed include the past, present, and future state of the opioid crisis, the emerging situation regarding methamphetamines and other substances (e.g., synthetic Fentanyl and other poly-drugs), and the accompanying risk and increase in violence against healthcare providers in all settings.

This program is for CHA members only.

The Basics of Budgeting

Thursday, March 19, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Skills in planning and budgeting are essential if managers are to achieve the institution's mission and contribute to "bottom-line" results, particularly in an environment of chronic federal and state underfunding. This member-requested management development program, part one of a two-part series, provides managers with an introduction to budgeting concepts, including calculating the volume budget and a revenue budget, tools to develop staffing plans and salary and supply budgets, and information on how best to handle capital and equipment requests.

Bill Ward, a popular and dynamic lecturer on financial management in healthcare, will present this program.

Improving Hospital Operating Efficiency

Friday, March 20, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Improving Hospital Operating Efficiency will demonstrate how improvements in efficiency can enhance both clinical outcomes and business results. Participants will learn what efficiency is and is not, along with a three-part approach focused on balanced productivity, proactive cost management, and aggressive management of throughput.

Bill Ward, a popular and dynamic lecturer on financial management in healthcare, will present this program.

Professionals and Social Media Webinar

Monday, March 23, 2020

3:00 p.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

In pursuit of professionalism and high reliability, what role does social media play? Team members understand the potential benefits and risks associated with social media use in the medical workplace and conduct themselves professionally. Addressing the challenges associated with social media use requires the right people, process, and systems to promote early identification and interventions to promote best practices. The webinar will focus on developing reliable and successful approaches to address clinical team members who model disrespect toward patients, families, and fellow medical team members including unprofessional use of social media.

Staff to Management: Starting the Transition

Tuesday, March 24, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Making the transition from staff person to supervisor/manager is a significant step. Transitioning from individual contributor to being effective in a leadership role is far more challenging and complicated than ever before and requires the ability to use the tools of diplomacy, negotiation, persuasion, and alliance building. Managing the organizational demands for high productivity and quality, combined with

financial prudence and regulatory compliance, are only part of the equation. Program participants will discover that those tasks must be balanced with an excellent grasp of human relations skills in working closely and collaboratively with others.

Change Management: Leading in Turbulent Times

Wednesday, March 25, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

This workshop will blend didactic and experiential material to provide leaders with greater insight, self-awareness, and practical tools they need to help their organizations succeed in a Volatile, Uncertain, Complex, and Ambiguous (VUCA) environment.

Organizations are facing inevitable, unrelenting, complex change. The question is—are organizations creating the kind of leaders who have the courage, vision, and adaptability to thrive in the midst of this pervasive change, rather than be overwhelmed by it.