



Thursday, February 13, 2020

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Complete Count 2020 Census Issue-Based Forum Held at CHA



On Friday, February 7, CHA, Lieutenant Governor Susan Bysiewicz and representatives from the U.S. Census Bureau participated in a CHA Issue-Based Forum on the 2020 Census.

Attendees included representatives from CHA member hospitals, Connecticut Association for Healthcare at Home, Connecticut Health Foundation, Leading Age CT, as well as nursing homes, and community health organizations.

Data collected in the Census will inform the distribution of more than \$675 billion in federal funds to states and communities each year for things like infrastructure, healthcare, and food assistance. Connecticut receives \$10.7 billion of federal aid per year based on Census data.

“There are 11 billion reasons for Connecticut to get this right because that means \$11 billion comes to our state for programs such as Medicaid, SNAP, Head Start, federal school lunches, and WIC,” Lt. Governor Bysiewicz said to participants. “These are important programs that relate to healthcare and our families.”

The U.S. Census Bureau team outlined strategies to ensure employees are counted in the Census, in addition to the vital role and best practices employed by hospitals in working with special populations to ensure that patients participate in the Census.

CHA staff shared communication resources for member hospitals to assist in efforts to inform patients and their families, as well as employees, about the importance of responding to the Census.

More information about the Census, is available [here](#).

CHA Annual Meeting Awards - Call for Nominations

CHA is pleased to announce the call for nominations for the CHA Annual Meeting awards. The presentation of the awards is an important component of the CHA Annual Meeting and a valuable opportunity to showcase Connecticut hospitals, health systems, and staff achievements. Award applications/nominations are linked below.

The 2020 John D. Thompson Award for Excellence in the Delivery of Healthcare Through the Use of Data recognizes outstanding achievement in patient care quality initiatives. It is sponsored by CHA’s education and research affiliate, the Connecticut Healthcare Research and Education Foundation (CHREF). All CHA members are encouraged to apply. Note: There is a two-year period of ineligibility for previous John D. Thompson Award winners. Click [here](#) for an application.

The 2020 Connecticut’s Hospital Community Service Award is an excellent opportunity for recognition of outstanding achievements in community service. The award is sponsored jointly by CHA and the Connecticut Department of Public Health (DPH). Note: There is a two-year period of ineligibility for previous Community Service Award winners. Click [here](#) for an application.

CHA’s Healthcare Heroes Awards celebrate the invaluable contributions of healthcare workers, both to their field and to the community at large. CHA is seeking nominations from both direct patient care and nonclinical areas of CHA member facilities. Ten healthcare heroes, selected by a panel of judges, will each be awarded a \$100 cash prize. Click [here](#) for an application.

All entries must be received by Friday, March 20, 2020. Winners will be honored at the CHA Annual Meeting on Thursday, June 18, 2020.



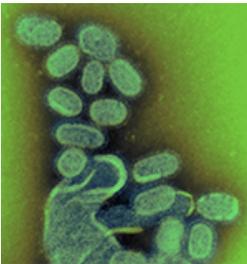
State Reports First Pediatric Death Related to Influenza

As of February 8, 40 people in Connecticut – including most recently a child between the ages of 0 and 5 – have died this year due to influenza-related illnesses. In addition, the Connecticut Department of Public Health is reporting 7,991 people in Connecticut have tested positive for the flu and 1,705 have been hospitalized with the illness.

The Centers for Disease Control and Prevention (CDC) estimates that flu has caused 10,000 deaths, at least 19 million flu illnesses, and 180,000 hospitalizations since the season began in September. There have been 68 pediatric flu deaths so far this season. According to the CDC, more than half of the cases of flu this season are hitting children and adults under the age of 25.

The CDC, the Advisory Committee on Immunization Practices, and the Healthcare Infection Control Practices Advisory Committee recommend that all healthcare workers get vaccinated annually.

In 2011, the CHA Board of Trustees adopted a statewide policy endorsing mandatory influenza vaccination for hospital personnel as part of CHA hospitals’ commitment to patient safety. The vast majority of CHA acute care member hospitals have implemented a mandatory participation or mandatory vaccination program.



Student Career Fair to be Held at CHA

The Connecticut Association of Healthcare Executives will host its Third Annual Student Career Fair on Friday, February 28, 2020, at CHA from 12:30 p.m. to 4:00 p.m.

The event will include networking opportunities and a keynote presentation. Students who pre-register may also meet with a photographer for a headshot.

The career fair is a great opportunity for students to search for internships, fellowships, and/or entry level positions within Connecticut and New York's healthcare organizations and consultant firms.

For more information about registration for both students and employers, please click [here](#).

## Education Updates

### Peer Supporter Refresher Training

Monday, February 24, 2020

4:00 p.m. - 7:00 p.m.

[Event Registration](#)

Peer Supporter Refresher Training is for staff that have attended a Peer Supporter Training course at CHA or for those currently serving as a Peer Supporter for their organization.

### Peer Supporter Training

Tuesday, February 25, 2020

9:00 a.m. - 4:30 p.m.

[Event Registration](#)

Gerald Lewis, PhD, will provide training for peer supporters and those who will train peer supporters in their organizations. Dr. Lewis has worked with national and international government agencies, healthcare facilities, educational institutions, and private businesses on a wide range of work, behavioral health, and organizational issues. He focuses on facilitating organizational recovery and resiliency with the emphasis on "people-recovery."

### MACRMI Simulation Training

Wednesday, March 11, 2020

9:00 a.m. - 3:30 p.m.

[Event Registration](#)

The Massachusetts Alliance for Communication and Resolution following Medical Injury (MACRMI) will conduct simulation training for disclosure and apology as part of CHA's Communication and Resolution Program Collaborative.

*The program is being presented as part of the Partnership for Patients HIIN educational series.*

### The Basics of Budgeting

Thursday, March 19, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Skills in planning and budgeting are essential if managers are to achieve the institution's mission and contribute to "bottom line" results, particularly in an environment of chronic federal and state underfunding. This member-requested management development program, part one of a two-part series, provides managers with an introduction to budgeting concepts, including calculating the volume budget and a revenue budget, tools to develop staffing plans and salary and supply budgets, and information on how best to handle capital and equipment requests.

Bill Ward, a popular and dynamic lecturer on financial management in healthcare, will present this program.

### Improving Hospital Operating Efficiency

Friday, March 20, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Improving Hospital Operating Efficiency will demonstrate how improvements in efficiency can enhance both clinical outcomes and business results. Participants will learn what efficiency is and is not, along with a three-part approach focused on balanced productivity, proactive cost management, and aggressive management of throughput.

Bill Ward, a popular and dynamic lecturer on financial management in healthcare, will present this program.

### Staff to Management: Starting the Transition

Tuesday, March 24, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

Making the transition from staff person to supervisor/manager is a significant step. Transitioning from individual contributor to being effective in a leadership role is far more challenging and complicated than ever before and requires the ability to use the tools of diplomacy, negotiation, persuasion, and alliance-building. Managing the organizational demands for high productivity and quality, combined with financial prudence and regulatory compliance, are only part of the equation. Program participants will discover that those tasks must be balanced with an excellent grasp of human relations skills in working closely and collaboratively with others.

### Change Management: Leading in Turbulent Times

Wednesday, March 25, 2020

9:00 a.m. - 3:00 p.m.

[View Brochure](#) | [Event Registration](#)

This workshop will blend didactic and experiential material to provide leaders with greater insight, self-awareness, and practical tools they need to help their organizations succeed in a Volatile, Uncertain, Complex, and Ambiguous (VUCA) environment.

Organizations are facing inevitable, unrelenting, complex change. The question is—are organizations creating the kind of leaders that have the courage, vision, and adaptability to thrive in the midst of this pervasive change, rather than be overwhelmed by it.

**2020 CHA Patient Safety Summit**

Friday, April 3, 2020

9:00 a.m. - 4:00 p.m.

[View Brochure](#) | [Event Registration](#)

CHA will host its 18th annual Patient Safety Summit which will focus on resilience and high reliability.

The Summit will begin with a presentation by Tanya Lord, a Patient Advocate whose son died after a tonsillectomy. Following Ms. Lord's presentation, Michael A. Rosen, MA, PhD, Assistant Professor at the Armstrong Institute for Patient Safety and Quality at the Johns Hopkins University School of Medicine, will present the keynote. The Summit will also include presentations on Emergence Theory, a new approach to patient safety, and the role resilience plays in both patient safety and worker safety.