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Connecticut Hospitals and Health Systems Invest \$1.9 Billion in Community Benefit Initiatives and Generate \$28.9 Billion for the State's Economy

Connecticut hospitals and health systems play a critical role in preserving, protecting, and improving lives. Their impact is illustrated in two reports published today by the Connecticut Hospital Association (CHA): The 2020 Economic Impact Report and the 2020 Community Benefit Report.

Connecticut hospitals and health systems are economic cornerstones in the communities they serve. According to the 2020 Economic Impact Report, they generate \$28.9 billion for the state's economy and drive growth in the health, medical, and research fields, as well as in many other sectors. Connecticut hospitals and health systems provide great jobs to 106,000 people. And nearly every hospital job produces another job outside the hospital. In total, Connecticut hospitals and health systems generate 217,400 jobs in our state.

"Our hospitals are vital economic anchors, providing the stability and growth that contributes greatly to the financial health of the state and the communities they serve," said Jennifer Jackson, CEO, CHA. "In addition to providing core healthcare services to everyone in Connecticut, 24 hours a day, regardless of ability to pay, Connecticut hospitals are working in our communities to help people with social needs, such as housing and food. Hospitals and healthcare systems, in collaboration with state government and other sectors, are working to build a healthier Connecticut."

Connecticut hospitals and health systems are improving community health, managing chronic illness, expanding access to primary care, and addressing social determinants of health. According to the 2020 Community Benefit Report, Connecticut hospitals and health systems provided the following community benefits in 2018*:

- \$225 million: Uncompensated care: Charity care/bad debt to provide services for those who cannot pay
• \$23 million: Community services to improve the health of the community such as screenings, support groups, and educational programs
• \$17 million: Donations to help support community organizations
• \$11 million: Research and other programs to advance healthcare for patients and the community
• \$7 million: Community programs and partnerships to create stronger, healthier communities
• \$7 million: Subsidized health services to provide care needed by the community

*The most recently available data

CHA To Host Complete Count 2020 Census Issue-Based Forum



CHA is pleased to partner with Lieutenant Governor Susan Bysiewicz and the U.S. Census Bureau on the statewide Complete Count Committee, which is charged with ensuring high levels of participation in the 2020 Census. As part of this effort, CHA members are invited to attend a CHA Issue-Based Forum with a focus on how hospitals can assist with the 2020 Census activities. The Forum will be held at CHA on Friday, February 7, 2020, from 9:00 a.m. – 12:00 p.m.

Lieutenant Governor Bysiewicz will kick off the Forum by discussing the importance of the Census to state congressional representation and federal funding. The U.S. Census Bureau team will outline strategies to ensure employees are counted in the census, in addition to the vital role and best practices employed by hospitals in working with special populations to ensure that patients participate in the census. CHA staff will discuss communication resources for member hospitals that will assist in efforts to inform patients and their families, as well as employees, about the importance of responding to the census.

Data collected in the census will inform the distribution of more than \$675 billion in federal funds to states and communities each year for things like infrastructure, healthcare, and food assistance. Connecticut receives \$10.7 billion of federal aid per year based on census data.

Registration in advance is required for this free program. Click here to register online

State Monitoring Coronavirus as Flu Remains Widespread



Two people in Connecticut suspected of contracting a new coronavirus first discovered in China have both tested positive for influenza type A and the cause of their illness is most likely the flu, according to the Connecticut Department of Public Health (DPH). However, as a precaution, both people remain in isolation.

The state is closely monitoring the outbreak of coronavirus after the U.S. Centers for Disease Control and Prevention (CDC) announced five confirmed cases in the United States, none of which are in Connecticut. Testing for the new coronavirus strain is currently only available at the CDC. The CDC has also reported the first instance of person-to-person transmittal in the U.S.

CHA is collaborating with DPH to provide information and resources to CHA members and will continue to work closely with state officials and other healthcare providers to ensure precautions are in place to address this public health threat.

Today, the World Health Organization declared coronavirus a public health emergency of international concern.

The focus on the coronavirus coincides with increased flu activity in Connecticut, where the influenza virus is now widespread, according to DPH.

As of January 18, 23 people in Connecticut have died this year due to influenza-related illnesses. In addition, DPH is reporting 4,864 people in Connecticut tested positive for the flu and 1,036 have been hospitalized with the illness.

The CDC estimates that flu has caused 8,200 deaths, at least 15 million flu illnesses, and 140,000 hospitalizations in the United State since the season began in September. There have been 54 pediatric flu deaths so far this season, but none in Connecticut. According to the CDC, more than half of the cases of flu this season are impacting children and adults under the age of 25.

The CDC, the Advisory Committee on Immunization Practices, and the Healthcare Infection Control Practices Advisory Committee recommend that all healthcare workers get vaccinated annually.

In 2011, the CHA Board of Trustees adopted a statewide policy endorsing mandatory influenza vaccination for hospital personnel as part of CHA hospitals' commitment to patient safety. The vast majority of CHA acute care member hospitals have implemented a mandatory participation or mandatory vaccination program.

Student Career Fair to be Held at CHA

The Connecticut Association of Healthcare Executives will host its Third Annual Student Career Fair on Friday, February 28, 2020, at CHA from 12:30 p.m. to 4:00 p.m.

The event will include networking opportunities, a keynote presentation. Students who pre-register may also meet with a photographer for a headshot.

The career fair is a great opportunity for students to search for internships, fellowships and/or entry level positions within Connecticut and New York's healthcare organizations and consultant firms.

For more information about registration for both students and employers, please click [here](#).

Education Updates

Lean Principles: Process Flow and Value Stream Mapping in Healthcare

Monday, February 3, 2020
Monday, February 10, 2020
9:00 a.m. - 2:00 p.m.

[View Brochure](#) | [Event Registration](#)

As the demands of health reform drive change in all areas of healthcare delivery, hospital leaders are focused on transforming their organizations through strategies that simultaneously increase revenue and sharply reduce costs. Lean principles offer leaders a management system and methodology that improves team engagement, eliminates road blocks, and allows hospitals to improve the quality of care for patients by reducing errors and waste streams, including wait times. It is a systematic approach to reducing costs and risks, while simultaneously setting the stage for growth and expansion.

Please note: this is a two-session program, participants should attend both sessions.

HRO Fair and Just Accountability

Tuesday, February 4, 2020
9:00 a.m. - 12:15 p.m.

[Event Registration](#)

CHA's *HRO Fair and Just Accountability* program, geared toward Human Resources executives and others who manage people, will train staff to review performance from a standardized perspective when there is an adverse event – to focus on the behavior rather than the outcome.

This program is only open to CHA HRO members.

HRO Apparent Cause Analysis

Tuesday, February 4, 2020
1:00 p.m. - 4:15 p.m.

[Event Registration](#)

HRO Apparent Cause Analysis will focus on how to conduct an Apparent Cause Analysis (ACA). ACA methodology is used to evaluate and better understand the causes of precursor events at the microsystem level. Analyzing events using this tool will help direct the front-line leader to the appropriate improvement activities. After attending this program, participants can serve as a local expert and provide coaching on ACAs to others in their setting.

This program is only open to CHA HRO members.

HRO Leadership Method Training

Wednesday, February 5, 2020
9:00 a.m. - 4:15 p.m.

[Event Registration](#)

Leadership Method Training is for organizations that are new to high reliability or for new management employees in organizations that are already on the high reliability journey. Both hospital and ambulatory organization leadership practices will be addressed. The leadership session is designed to teach hospital or ambulatory leaders the concepts of high reliability science and behaviors. The sessions are structured for leaders at the manager level and above.

This program is only open to CHA HRO members.

HRO Rounding to Influence

Thursday, February 6, 2020
9:00 a.m. - 12:15 p.m.

[Event Registration](#)

Rounding to Influence teaches leaders how to coach, mentor, and sustain high reliability habits and practices by interacting with front line staff and medical staff on the unit.

This program is only open to CHA HRO members.

HRO Safety Coach Training

Thursday, February 6, 2020

1:00 p.m. - 4:15 p.m.

[Event Registration](#)

Safety Coaches are peer mentors, who are trained to recognize and acknowledge good high reliability behavior and to remind people about opportunities to improve behavior that does not stay true to high reliability concepts.

This program is only open to CHA HRO members.

Peer Supporter Refresher Training

Monday, February 24, 2020

4:00 p.m. - 7:00 p.m.

[Event Registration](#)

Peer Supporter Refresher Training is for staff that have attended a peer supporter training course at CHA or for those currently serving as a peer supporter for their organization.

Peer Supporter Training

Tuesday, February 25, 2020

9:00 a.m. - 4:30 p.m.

[Event Registration](#)

Gerald Lewis, PhD, will provide training for peer supporters and those who will train peer supporters in their organizations. Dr. Lewis has worked with national and international government agencies, healthcare facilities, educational institutions, and private businesses on a wide range of work, behavioral health, and organizational issues. His focus is facilitating organizational recovery and resiliency with the emphasis on "people-recovery."

MACRMI Simulation Training

Wednesday, March 11, 2020

9:00 a.m. - 3:30 p.m.

[Event Registration](#)

The Massachusetts Alliance for Communication and Resolution following Medical Injury (MACRMI) will conduct simulation training for disclosure and apology as part of CHA's Communication and Resolution Program Collaborative.

The program is being presented as part of the Partnership for Patients HIIN educational series.