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New Quality and Patient Safety Information Website Now Online

June 4, 2009, Wallingford - The Connecticut Hospital Association (CHA) today launched a new quality and patient safety information website, offering a user-friendly resource for hospital consumers. The website provides basic information about hospitalization, the most effective ways consumers can advocate for their care and their families’ care, and the right questions to ask of healthcare providers.

Information provided on the site includes: preparing for hospitalization, preventing medical errors and infection, medication safety, preparing for discharge from the hospital, children and hospitalization, information for older patients, and informed decision making. It also includes a guide to locating Connecticut’s acute care hospitals.

“This valuable resource combines consumer information and education with existing quality reporting information to create a comprehensive quality and patient safety site for patients and consumers,” said Dr. Brian Fillipo, CHA’s Vice President for Quality and Patient Safety. “The website encourages patients to talk with their providers about quality and patient safety and gives them tools to participate in achieving a safe, successful hospital experience.”

The CHA website is found at http://www.cthosp.org/patient_consumer_info/patient_consumer_info.html.

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The Connecticut Hospital Association has been dedicated to serving Connecticut’s Hospitals since 1919. Through state and federal advocacy, CHA represents the interests of Connecticut’s not-for-profit hospitals on key healthcare issues in the areas of quality and patient safety, access and coverage, workforce, public health, and hospital reimbursement.