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Yale New Haven Health names Pamela Sutton-Wallace as COO

New Haven, CT (April 25, 2022) – After an extensive search, Yale New Haven Health (YNHHS) today announced that Pamela M. Sutton-Wallace, MPH, has been selected as its chief operating officer (COO), effective July 11, 2022. Sutton-Wallace has been with New York Presbyterian Hospital (NYPH) since 2019, most recently serving as group senior vice president and COO of the Weill Cornell Division providing strategic direction and operational oversight for four campuses.

“Pam has an outstanding track record in healthcare administration,” said Christopher O’Connor, YNHHS CEO. “She is hyper-focused on excellence, as demonstrated during COVID, leading NYP through the unknown with supply chain, staffing and the unknown as New York was ground zero for infections. Her experience, tenacity and optimism will help guide Yale New Haven Health as we navigate out of the pandemic and into a new normal.”

Sutton-Wallace brings a wealth of experience in senior roles at a number of highly respected academic health systems. Prior to arriving at NYPH in 2019, she spent more than five years at University of Virginia (UVA) Health where she served as the CEO of the UVA Medical Center before moving into the role of interim leader of the UVA Health Enterprise, which included the UVA School of Medicine, UVA Medical Center and the Health System Library.

Sutton-Wallace started her academic health system career as an administrative fellow at Duke University Health System in North Carolina. Over the course of 17 years at Duke, she gained increasing responsibilities before eventually serving as the senior vice president of Hospital Operations at Duke University Hospital. In that role she was directly responsible for the operations and oversight of multiple service lines and 2,500 FTEs associated with the 957-bed academic medical center.

“I consider it a privilege to join Yale New Haven Health alongside the extraordinary team of healthcare professionals, caregivers and physicians,” said Pamela Sutton-Wallace, MPH. “I welcome the opportunity to advance the mission, strategic direction and culture of this distinguished health system as together we serve our community and promote health equity.”

As the system COO, Sutton-Wallace will be working closely with the presidents of the system delivery networks as well as with the Yale School of Medicine to advance high quality care throughout the region. In addition, she will partner with CEO Chris O’Connor in setting strategic direction for the health system and all its entities. This position has been vacant since O’Connor assumed the role of YNHHS president and will be responsible for oversight of the operations of all five hospitals, the VNAs and Northeast Medical Group.

Sutton-Wallace received her Master of Public Health from the Yale School of Medicine and her bachelor’s degree from Washington University. She serves on many Boards including Consensus Cloud Solutions, Inc., Carol Emmott Foundation and Duke University School of Nursing Board of Visitors.

Among the many recognitions she has received over the years, Sutton-Wallace was named one of Modern Healthcare’s Top 25 Minority Executives in 2018 and one of the Top 25 Women Leaders in Healthcare in 2019. Becker’s named her one of its Top 50 African-American Health Care Executives in 2018, 2019 and 2020.

Yale New Haven Health System (YNHHS), the largest and most comprehensive healthcare system in Connecticut, is recognized for advanced clinical care, quality, service, cost effectiveness and commitment to improving the health status of the communities it serves. YNHHS includes five hospitals – Bridgeport, Greenwich, Lawrence + Memorial, Westerly and Yale New Haven hospitals, several specialty networks and Northeast Medical Group, a non-profit medical foundation with several hundred community-based and hospital-employed physicians. YNHHS is affiliated with Yale University and Yale Medicine, the clinical practice of the Yale School of Medicine and the largest academic multi-specialty practice in New England. Yale New Haven Hospital is the primary teaching hospital of Yale School of Medicine. www.ynhhs.org