

Saint Francis Hospital and Medical Center Receives the 2017 Women's Choice Award® as one of America's 100 Best Hospitals for Patient Experience

HARTFORD, Conn. (May 9, 2017) – Saint Francis Hospital and Medical Center has been named one of America's 100 Best Hospitals for Patient Experience by the [Women's Choice Award®](#), America's trusted referral source for the best in healthcare. The award signifies Saint Francis Hospital and Medical Center has been ranked within the top 100 hospitals of similar size based on number of beds.

"We've earned many honors at Saint Francis Hospital and Medical Center but there is none more important than recognition from our patients about the care we provide," said Saint Francis Hospital and Medical Center President John F. Rodis, M.D., M.B.A. "Everyone at Saint Francis Hospital and Medical Center is committed to providing excellent medical care to every patient, every day, every time. We are privileged to receive this award."

The methodology used to select Saint Francis Hospital and Medical Center as one of America's 100 Best Hospitals for Patient Experience is unique in that it evaluates specific Hospital Consumer Assessment of Healthcare Providers and Systems ([HCAHPS](#)) [survey results](#) along with primary research about women's healthcare preferences.

The Women's Choice Award collects the data for the following HCAHPS survey measures and uses a weighted average to award the best hospitals for patient experience:

- Effective communication with nurses and doctors
- Responsiveness to requests for help
- Pain management
- Explanation about medications before being administered
- Bathroom and room cleanliness
- Patient recommendation rating

[According to the Agency for Healthcare Research and Quality](#), good patient experience positively correlates to disease management, adherence to treatment plans and health outcomes.

"This hospital was awarded because it is one of the best at treating their patients the way their patients want to be treated," said Delia Passi, founder and CEO of the Women's Choice Award. "Hospital choice is a critical decision, particularly for women, who make over 80% of healthcare decisions. Our designation makes it easier for them to choose a hospital where they and their families are more likely to have a better experience and outcome."

Saint Francis Hospital and Medical Center is one of 400 award recipients representing the hospitals that have met the highest standards for patient experience in the U.S. by the Women's Choice Award.

For more information on America's 100 Best Hospitals for Patient Experience, please visit <https://www.womenschoiceaward.com/best-hospitals/>

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