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Saint Francis Hospital Named to the Fortune/IBM Watson Health 100 Top Hospitals® List

Annual ranking introduces first measure of hospitals' contributions to community health with a focus on equity

HARTFORD, Conn. (April 27, 2021) – Saint Francis Hospital, a member of Trinity Health Of New England, has been named to the Fortune/IBM Watson Health 100 Top Hospitals® List. This is the second time Saint Francis has been recognized with this honor as one of the top performing Major Teaching Hospitals in the U.S. Saint Francis remains the only hospital in Connecticut to earn a spot on this list.

“Being named to the 100 Top Hospitals list is a testament to our physicians, nurses, and other clinical providers, as well as our non-clinical teams who all work tirelessly to ensure that patient care is at the forefront of our thinking at all times,” said Thomas Burke, BPharm, M.B.A, President of Saint Francis Hospital. “It is such an important part of our Mission and identity as a health care organization – to serve as a transforming healing presence within our community, and to be honored this year with community health and equity as a focused metric shows that not only do we remain deeply committed to providing safe, top-quality care, we are also incredibly dedicated to providing equitable care to all members of our community.”

IBM Watson Health has identified top hospitals from a rigorous evaluation of 2,675 short-term, acute care, non-federal hospitals in the U.S. The annual list recognizes excellence in clinical outcomes, operational efficiency, patient experience, and financial health. IBM Watson Health established the list to help identify best practices that may help other healthcare organizations achieve consistent, balanced, and sustainable high performance.

This year’s ranking of top hospitals also introduces a measure of hospitals’ contributions to community health with a focus on equity developed by a team of experts at the Johns Hopkins Center for Health Equity and the Bloomberg American Health Initiative at the Johns Hopkins Bloomberg School of Public Health. For the ranking, hospitals were surveyed across three components: 1) assessing hospital contributions to community health as a provider of critical services for community health a preventive care; 2) identifying ways that hospitals contribute to community health as a community partner teaming up with local organizations to implement critical programs; and 3) focusing on ways that hospitals promote community health through their

practices as anchor institutions supporting local economic and social progress. Hospitals received credit for meeting a certain number of best practice standards in each component as part of the survey scoring and the new measure led to a change in ranking for more than one-third of the 100 hospitals.

This recognition demonstrates Saint Francis Hospital's ongoing commitment to prioritize patient-centered care. According to IBM Watson Health, as compared to similar hospitals, the hospitals included on the Fortune/IBM Watson Health 100 Top Hospitals list had better results on key clinical and operational performance indicators. These include survival rates, patient complications, healthcare associated infections, 30-day mortality and 30-day hospital-wide readmission rates, length of stay, throughput in emergency departments, inpatient expenses, profitability, and ratings from patients.

"We are proud of all the hospitals, health systems, and their dedicated clinicians and staff included among the Fortune/IBM Watson Health 100 Top Hospitals," said Irene Dankwa-Mullan, MD, MPH, Chief Health Equity Officer and Deputy Chief Health Officer at IBM Watson Health. "From small community hospitals to major teaching hospitals, organizations on this list demonstrate a relentless commitment to high value, patient-centered care and innovation. They also recognize the importance of contributing to the health of their communities and we applaud them for their programs that help provide equitable quality care and address health disparities."

For more information, visit <http://www.100tophospitals.com>.

About Saint Francis Hospital

Saint Francis Hospital has been an anchor institution in Connecticut since 1897. Saint Francis is a member of Trinity Health Of New England and Trinity Health, one of the largest multi-institutional Catholic health care delivery systems in the nation. Saint Francis Hospital, a Level 1 Trauma Center, is a 617-bed hospital, a major teaching hospital, and the largest Catholic hospital in New England. Other Saint Francis entities include the Comprehensive Women's Health Center, the Connecticut Joint Replacement Institute, the Hoffman Heart and Vascular Institute of Connecticut, the Smilow Cancer Hospital Yale-New Haven at Saint Francis, Trinity Health Of New England Medical Group, and Community Health and Well Being, which includes the Curtis D. Robinson Center for Health Equity, the Joan C. Dauber Food Pantry, and the Greater Hartford Family Advocacy Center. Follow us on Facebook, Instagram and Twitter @SaintFrancisCT