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Hospitals Launch Program to Reduce Emergency Department Wait Times

The Emergency Departments (ED) at MidState Medical Center in Meriden and The Hospital of Central Connecticut in New Britain and Southington now offer a new Emergency Department feature called On My Way.

On My Way allows the public to view wait times at nearby participating Emergency Departments and notify staff that they are on their way to the hospital. This may allow patients to be seen more quickly. Patients may access On My Way through MyChartPLUS, the electronic medical record patient portal, by selecting "Find an Emergency Department" and following the prompts. Patients without a MyChartPLUS account can also view wait times and notify the ED that they are on their way through links on the hospitals' websites.

"On My Way is a convenient tool for patients seeking care at one of our Emergency Departments," said Gary Havican, president of The Hospital of Central Connecticut and MidState Medical Center. "This feature provides our patients easier access to one of our many services in the community."

While Hartford HealthCare offers urgent care options nearby, including GoHealth Urgent Care and MediQuick, sometimes an injury or illness occurs outside of those business hours. In a true medical emergency, patients should go directly to the nearest Emergency Department or call 9-1-1.

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About The Hospital of Central Connecticut

The Hospital of Central Connecticut (HOCC) is a 414-bed, 32-bassinets acute care teaching hospital with two campuses, New Britain General and Bradley Memorial in Southington. A member of Hartford HealthCare, HOCC services include emergency, inpatient, surgery, laboratory, outpatient, radiology, and wound care. Among specialty areas are cardiovascular care, metabolic health, obstetrics, oncology, orthopedics, and psychiatry/behavioral health. For more information, please visit www.thocc.org; for a physician referral, call 1.855.HHC.HERE.

About MidState Medical Center

MidState Medical Center consistently rates among the top hospitals in Connecticut and the nation. Services include the Connecticut Orthopaedic Institute, general and robotic surgery, emergency medicine, MediQuick for urgent care needs, and state-of-the-art care dedicated

to weight management, cancer care, wound and hyperbarics, family birthing, maternal fetal medicine, sleep care, digestive health, pain management, neurosciences, cardiac care and more. MidState is a member of Hartford HealthCare, an integrated health system that includes hospitals, behavioral health centers, and laboratory, rehabilitation and homecare services throughout Connecticut. For more information, please visit www.midstatemedical.org; for a physician referral, call 1.855.HHC.HERE.