

Trinity Health–New England

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HIMSS ANALYTICS HONORS SAINT FRANCIS HOSPITAL AND MEDICAL CENTER WITH STAGE 7 AWARD

First Trinity Health acute care hospital to earn designation

(HARTFORD, Conn. – Nov. 21, 2016) Trinity Health – New England announced today that Saint Francis Hospital and Medical Center has been awarded a Stage 7 Award from Healthcare Information and Management Systems Society (HIMSS) Analytics – the highest level on the Electronic Medical Record Adoption Model™ (EMRAM).

Saint Francis is the only Trinity Health – New England acute care hospital and the first across the Trinity Health system to have earned Stage 7 status. Less than 4.5% of U.S. hospitals have attained Stage 7 as of the second quarter of 2016 – approximately 70% of those who attain Stage 7 utilize Epic for their electronic medical records.

Saint Francis partnered with Wisconsin-based Epic Systems Corporation in 2012 to implement a single, streamlined electronic medical record system that integrates patient records, scheduling, billing, pharmacy, radiology and other ancillary systems in one cohesive information technology platform, including connecting primary care providers and specialists outside of the hospital to the EMR.

“Achieving Stage 7 validates that we are using our technology to provide safer, more efficient, cost effective and higher quality care for our patients,” stated Saint Francis President John F. Rodis, M.D. “Our unified care transitions and enhanced communication between health care providers will result in better care for our patients.”

Over a 10-year period, the hospital will allocate approximately \$120 million for software, hardware, support and personnel to implement and support the EMR.

“Our EMR was built with the patient at its heart to improve the quality of care we provide,” stated Saint Francis Vice President and Regional Chief Information Officer Linda Shanley. “Today, we have one system that connects acute and outpatient care areas and support systems such as billing to make our patient’s experience seamless.”

As part of its quest to reach Stage 7, Saint Francis developed a revenue cycle process that integrated disparate systems to track billing and other financial information. Today, Saint Francis is one of Epic’s top performers in revenue cycle. In 2013, Saint Francis average 23.9 Accounts Receivable days with an average monthly cash flow of \$53.9 million. Today, the hospital has reduced AR days by 14% and increased average monthly cash flow by 11%

“Saint Francis Hospital and Medical Center has implemented advanced capabilities that include capturing discrete data into the EMR from the cardiovascular information system and using RFID technology in the pharmacy medication dispensing process for the operating

room,” stated John H. Daniels, CNM, FACHE, FHIMSS, CPHIMS, global vice president, healthcare advisory services group, HIMSS Analytics. “In addition, they are experiencing some phenomenal revenue cycle benefits thanks to their focused attention on IT-enabled process efficiencies.”

In order to achieve Stage 7, Saint Francis was required to demonstrate that the hospital:

- No longer uses paper charts to deliver and manage patient care and has a mixture of discrete data, document images, and medical images within its EMR.
- Uses data warehousing to analyze patterns of clinical data to improve quality of care and patient safety and care delivery efficiency.
- Easily shares clinical information via standardized electronic transactions with all entities that are authorized to treat the patient, or a health information exchange (i.e., other non-associated hospitals, ambulatory clinics, sub-acute environments, employers, payers and patients in a data sharing environment).
- Demonstrates summary data continuity for all hospital services (e.g. inpatient, outpatient, ED, and with any owned or managed ambulatory clinics).

“Implementing Epic across our region will allow our providers to provide better care for the patients in our community,” stated Trinity Health – New England President and CEO Christopher Dadlez. “This is a key component of people centered care where we can gain valuable information about at-risk populations and develop tools to lead them to healthier lives.”

HIMSS Analytics developed the EMR Adoption Model in 2005 as a methodology for evaluating the progress and impact of electronic medical record systems for hospitals in HIMSS Analytics® Logic™. There are eight stages (0-7) that measure a hospital’s implementation and utilization of information technology applications. The final stage, Stage 7, represents an advanced patient record environment. The validation process to confirm a hospital has reached Stage 7 includes a site visit by an executive from HIMSS Analytics and former or current chief information officers to ensure an unbiased evaluation of the Stage 7 environments.

Visit the [HIMSS Analytics](#) website for more information on the Stage 7 Award.

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About Trinity Health - New England

Trinity Health - New England is an integrated nonprofit health care delivery system formed in 2015 and is a member of Trinity Health located in Livonia, Michigan, one of the largest multi-institutional Catholic health care delivery systems in the nation. Trinity Health - New England is comprised of Saint Francis Hospital and Medical Center and Mount Sinai Rehabilitation Hospital in Hartford, Connecticut; Johnson Memorial Medical Center, Johnson Memorial Hospital, and Johnson Health Care and Home & Community Health Services in Stafford Springs, Connecticut; Saint Mary’s Health System in Waterbury, Connecticut; and The Sisters of Providence Health System, which includes Mercy Medical Center in Springfield, Massachusetts; Providence Behavioral Health Hospital in Holyoke, Massachusetts; Weldon Rehabilitation Hospital, Springfield, Massachusetts; Brightside for Families and Children; and Mercy Continuing Care

Network that includes Mercy Homecare, Mercy Hospice and Mercy LIFE.

About Saint Francis Hospital and Medical Center

Saint Francis Hospital and Medical Center has been an anchor institution in north central Connecticut since 1897. In 2015, Saint Francis became part of Trinity Health - New England, an integrated health care delivery system that is a member of Trinity Health, Livonia, Michigan, one of the nation's largest multi-institutional Catholic health care delivery systems in the nation. Saint Francis Hospital and Medical Center is licensed for 617 beds and 65 bassinets, is a major teaching hospital and the largest Catholic hospital in New England. Other Saint Francis entities include the Comprehensive Women's Health Center, the Connecticut Joint Replacement Institute, the Hoffman Heart and Vascular Institute of Connecticut, Smilow Cancer Hospital Yale-New Haven at Saint Francis, and Saint Francis Medical Group. For more information, visit www.stfranciscare.com.

About HIMSS Analytics

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