



## URGENT CARE

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### **GoHealth Urgent Care and Hartford HealthCare Partner to Deliver More Accessible, Patient-First Urgent Care to Connecticut**

*Award-Winning Urgent Care Group Expands National Footprint through Joint-Venture with Leading Health System*

**HARTFORD, Conn. (Jan. 26, 2017)** — [GoHealth Urgent Care](#), one of the nation's fastest-growing urgent care companies, and [Hartford HealthCare](#), Connecticut's most comprehensive healthcare network, today announced a joint-venture that will extend GoHealth Urgent Care's proven model of convenient and consumer-focused urgent care centers to Central and Eastern Connecticut. This partnership will provide patients greater access to innovative high-quality care, where and when they need it most.

GoHealth Urgent Care and Hartford HealthCare plan to open up to 15 co-branded centers within an 18-month first phase of their relationship, beginning in spring 2017. Each Hartford HealthCare-GoHealth Urgent Care center will operate seven days a week with extended evening hours, welcome walk-in patients and offer the opportunity to "save your spot" through a simple online check-in. The centers will feature electrostatic "smart glass" procedure rooms, transparent charting on a wide screen in each exam room, mobile x-ray equipment and a unified electronic medical record that can be accessed by caregivers across the Hartford HealthCare network.

"We are thrilled to partner with Hartford HealthCare," said Todd Latz, CEO of GoHealth Urgent Care. "Hartford HealthCare is a progressive organization, and their market is primed for our innovative, consumer focused urgent care model. Our collaboration will enhance HHC's exceptional approach to care delivery and provide greater access to the area's residents. We look forward to working together to offer an unparalleled urgent care experience facilitated by best in class providers, seamless integration and cutting-edge technology solutions that put patients first."

The joint-venture will pair GoHealth Urgent Care's industry-leading patient satisfaction ratings, technological advancements and award-winning center and website designs with Hartford HealthCare's high-quality, fully integrated acute and ambulatory health services.

"This partnership will revolutionize the way urgent care is provided in Connecticut," said Jeffrey Flaks, President and Chief Operating Officer of Hartford HealthCare. "We selected GoHealth Urgent Care because of their proven ability to provide effortless access to care; their focus on delivering exceptional, high-quality service; and their reputation for developing modern, customer-friendly facilities. This partnership heralds a new era of more efficient, cost-effective urgent care to patients we serve in Connecticut."

GoHealth Urgent Care is currently one of the 10 largest urgent care companies in the U.S., and is rapidly expanding its patient-focused centers to markets across the country. GoHealth Urgent Care more than doubled in size in 2016 and is poised for even greater growth in 2017. In addition, GoHealth Urgent Care will continue its focus on delivering industry-changing healthcare innovation, from pioneering partnerships — such as its Uber partnership — to new patient-first initiatives and offerings.

### **About GoHealth Urgent Care**

At GoHealth Urgent Care, we place the needs of our patients first — by providing an effortless patient experience, a welcoming culture of care and seamless integration with market-leading health systems and our communities. GoHealth Urgent Care operates nearly 60 urgent care centers in the New York and Portland, OR, metropolitan areas, and San Francisco Bay Area. GoHealth Urgent Care's current partners include health systems that are at the forefront of care delivery innovation, including Northwell Health (f/k/a/ North Shore-LIJ), New York's largest health system, Legacy Health, the largest nonprofit, locally owned health system in the Portland-Vancouver area, Dignity Health, one of the nation's largest health care systems, headquartered in San Francisco, and now Hartford HealthCare, the largest integrated health system in the state of Connecticut. GoHealth Urgent Care is a d/b/a of Access Clinical Partners, LLC, a TPG Growth portfolio company. TPG Growth is the middle market and growth equity investment platform of TPG, which has over \$70 billion of assets under management. To learn more, please visit [www.gohealthUC.com](http://www.gohealthUC.com).

### **About Hartford HealthCare**

Hartford HealthCare is Connecticut's most comprehensive health care network. Our fully integrated health system includes a tertiary-care teaching hospital, an acute-care community teaching hospital, an acute-care hospital and trauma center, two community hospitals, the state's most extensive behavioral health services network, a large primary care physician practice group, a regional home care system, an array of senior care services, a coordinated cancer institute with five cancer centers, and a large physical therapy rehabilitation network. Please visit us at [www.hartfordhealthcare.org](http://www.hartfordhealthcare.org).

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