PUTNAM, CONN.- Gayle Ethier has been named the April employee of the month at Day Kimball Healthcare (DKH). She is a patient financial counselor.

“Gayle is extremely passionate about helping people, remaining steadfast in her commitment to seek every possible avenue to prevent patients from having to decline any aspect of care due to an inability to pay,” said Sarah E. Ginnetti, MBA, MHA, DKH director of revenue cycle. “Equally important is Gayle’s gift of a calm, soothing and compassionate demeanor. It gives her great joy help others, which is evident upon her first contact with patients and their families.”

Ethier has worked in the healthcare field for nine years, joining DKH in February of 2010. In her capacity as a financial counselor, she works with patients to determine what financial assistance may be available to them through various hospitals, community and state programs. In addition, Ethier helps to facilitate the completion of applications and various patient forms. Prior to joining DKH, she worked for Generations Family Health Center.

“Shocked and deeply honored,” said Ethier when she heard that she had been named employee of the month. “I love working directly with our patients, and putting their minds at ease by letting them know that there is financial help for them, so that they can focus their energy on getting and staying well.”

Ethier was born in Hartford, CT and grew up in Glastonbury, CT. She now resides in Chaplin, CT with her husband, Fran. They have four grown children and nine grandchildren. While working at Generations Family Health Center, Ethier received training to help children and families with special healthcare needs through a grant from the Connecticut Department of Public Health, and in 2009, she received the Gil Debarros Community service award.

Day Kimball Healthcare is a non-profit, integrated medical services provider comprised of Day Kimball Hospital, healthcare centers in Danielson, Dayville, Plainfield and Putnam, Day Kimball HomeCare, Hospice & Palliative Care of Northeastern Connecticut, Day Kimball HomeMakers, Day Kimball Medical Group and Franklin Home Health. Its service area includes Northeast Connecticut as well as nearby Massachusetts and Rhode Island communities. Day Kimball Healthcare’s comprehensive network is comprised of more than 1,400 employees including nearly 300 highly-skilled physicians, surgeons and specialists. Its website is daykimball.org.