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## **Day Kimball Medical Group Earns Patient-Centered Medical Home Recognition From National Committee for Quality Assurance**

PUTNAM, CONN. – Day Kimball Medical Group (DKMG), a division of Day Kimball Healthcare (DKH), has been awarded recognition as a Patient-Centered Medical Home™ (PCMH™) from the National Committee for Quality Assurance (NCQA), a private, non-profit organization dedicated to improving health care quality.

The Patient-Centered Medical Home (PCMH) Recognition program highlights medical practices that place patients at the forefront of care, where continuous quality improvement are prioritized. The PCMH program recognizes primary care providers who have demonstrated effectively coordinated care among all of their patients' health care providers. The model benefits patients by delivering accessible services with shorter waiting times for urgent needs, enhanced in-person hours, around-the-clock telephone or electronic access to a member of the team, and alternative methods of communication such as email or telephone care. This improved access helps them to better understand their treatment options and better manage chronic conditions while creating a partnership with their provider.

In order to achieve recognition as a PCMH, DKMG's outpatient locations met a comprehensive range of performance benchmarks for patient care, including effective care planning, coordination, and access to care, as well as measuring performance and quality.

"We are truly honored to be recognized by the NCQA for our dedication to providing the highest quality of care to each patient at each interaction," said Kyle Kramer, chief executive officer, Day Kimball Healthcare. "A key component to accomplishing this recognition includes our commitment and focus on the patient, particularly around gaining an understanding of, and respect for, their unique needs for care coordination. Our team-based approach ensures that DKMG's primary and specialty care clinicians share information, and use evidence-based medicine and clinical decision-support tools to guide shared decision making with patients and families.

Patient-centered medical homes provide a care model that builds stronger relationships with patients, improves their experience, and reduces unnecessary emergency room visits and hospitalizations. They aim to ensure that all patients, regardless of factors like socioeconomic stability, access to transportation, or the community in which they live, receive access to the health care they need.

To learn more about Day Kimball's pursuit of developing a patient-centered medical home approach to health care visit [www.daykimball.org/primarycare](http://www.daykimball.org/primarycare).

### **About Day Kimball Healthcare**

Day Kimball Healthcare (DKH) is a non-profit, community hospital and integrated medical services and healthcare system serving Northeast Connecticut and nearby Massachusetts and Rhode Island communities for 127 years. Day Kimball Healthcare's comprehensive network includes Day Kimball Hospital, Day Kimball Medical Group, four healthcare centers in Danielson, Dayville, Plainfield and Putnam, Day Kimball HomeMakers, Day Kimball HomeCare, and Hospice & Palliative Care of Northeastern Connecticut. Approximately 1,100 personnel including nearly 300 highly-skilled physicians, surgeons and specialists are employed by Day Kimball Healthcare. Its website is [www.daykimball.org](http://www.daykimball.org).

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