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Connecticut Joint Replacement Institute at Saint Francis Hospital and Medical Center Is ISO 9001:2015 Certified

Sole Connecticut facility to attain recognition

HARTFORD, Conn. (Feb. 22, 2017) The Connecticut Joint Replacement Institute at Saint Francis Hospital and Medical Center (CJRI), a member of Trinity Health – New England, has been recertified in compliance with the International Standards Organization’s (ISO) 9001:2015 standard for health care.

First certified in 2014 as an ISO 9001:2008 Quality Management System compliant organization, the Connecticut Joint Replacement Institute (CJRI) remains the only health care facility in Connecticut to be compliant with ISO standards. There are approximately 500 health care providers nationwide with this distinction. The three-year re-certification is awarded by DNV-GL Certification Inc., of Houston, TX, following an intensive audit of CJRI’s workflows, quality and safety measurement tools.

“CJRI has a long standing reputation as a high quality, comprehensive, efficient, state-of-the-art facility. ISO certification has been an integral aspect of transitioning from a good to a great institute,” said Steve Schutzer, M.D., medical director and co-founder of the Connecticut Joint Replacement Institute. “This achievement by our dedicated team reflects their exceptional commitment to patient safety and experience that exceeds our patient’s expectations.”

“ISO certification is an achievement that truly distinguishes CJRI from other health care facilities,” said John F. Rodis, M.D., president of Saint Francis Hospital and Medical Center. “The

ISO Quality Management System underscores the superior quality of CJRI's health care delivery process."

CJRI is on the only Trinity Health – New England facility to be ISO certified.

ISO certification is a rigorous process in which a hospital continually improves and monitors the delivery of patient care, standardizes key processes, measures quality, and places great emphasis on eliminating and preventing errors. ISO standards are used internationally in 175 Countries in different fields including agriculture, construction, manufacturing, aerospace, medical devices and health care. ISO standards are respected globally and are considered the "gold" standard for all industries. More than 32,000 organizations in the United States are ISO certified.

ISO standards help improve health in many ways, including:

- promoting global harmonization and standardization of medical practices – so you can be sure that your medical care will be the same everywhere,
- protecting the health and safety of patients and health care providers,
- supporting efficient exchange of information and protection of data,
- improve health and safety in the workplace,
- promoting a culture of “no shame, no blame” and
- improving the quality of care.

Since its formation almost 10 years ago, the Connecticut Joint Replacement Institute at Saint Francis has performed almost 26,000 joint replacement surgeries. Demand for total hip and knee replacements is growing — 1.2 million are performed each year in the United States. That number is likely to jump to four million annually by 2030.

CJRI is widely recognized as a leader in its field. Becker's Hospital Review recently named CJRI as one of the top 100 hospitals in the country for great orthopedic programs – for the *third consecutive year* and the only facility in Connecticut on the list.

Healthgrades has recognized Saint Francis as one of America's 100 best hospitals for joint replacement – 5 years in a row; recipient of the Joint Replacement Excellence Award for 5 years in a row; named among the top 5% in the nation for joint replacement – 5 years in a row; named among the top 10% in the nation for joint replacement – 5 years in a row;; and a 5-star recipient for total hip replacement – 5 years in a row.

CJRI, along with the Spine Institute at Saint Francis is also honored to be a member of the prestigious National Orthopedic and Spine Alliance (NOSA) – one of five new members selected to join the founding five members in a high value health care consortium.

CJRI's Center for Outcomes Research Registry was recently credentialed by the American Board of Orthopedic Surgery, allowing CJRI's surgeons to receive Maintenance of Certification credits.

About Saint Francis Hospital and Medical Center

Saint Francis Hospital and Medical Center has been an anchor institution in north central Connecticut since 1897. In 2015, Saint Francis became part of Trinity Health - New England, an integrated health care delivery system that is a member of Trinity Health, Livonia, MI, one of the largest multi-institutional Catholic health care delivery systems in the nation. Saint Francis Hospital and Medical Center is licensed for 617 beds and 65 bassinets, is a major teaching hospital and the largest Catholic hospital in New England. Other Saint Francis entities include the Comprehensive Women's Health Center, the Connecticut Joint Replacement Institute, the Curtis D. Robinson Center for Health Equity, the Hoffman Heart and Vascular Institute of Connecticut, the Smilow Cancer Hospital Yale-New Haven at Saint Francis, and Saint Francis Medical Group. Follow us on Facebook, Instagram and Twitter @SaintFrancisCT

About the Connecticut Joint Replacement Institute

The Connecticut Joint Replacement Institute (CJRI) at Saint Francis Hospital and Medical Center in Hartford, Connecticut, opened in July 2007 and has performed more than 26,000 joint replacement procedures. CJRI is recognized as one of the leading joint replacement institutes in the United States. Our commitment is to provide the highest value, most comprehensive care for our patients.