



For Immediate Release

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CHA to Recognize Nuvance Health's Amy Faith Lionheart as a Healthcare Hero

WALLINGFORD – At its 101st Annual Meeting on Thursday, June 20, 2019, the Connecticut Hospital Association (CHA) will recognize Amy Faith Lionheart, Network Manager Volunteer Services, Nuvance Health, as a 2019 Healthcare Hero. She was nominated by Kathleen Hearty for this award.

Ms. Lionheart has worked for Nuvance Health for just two and a half years, but in that time she transformed the Volunteer Department into a high-performing team who share a common vision, goals, metrics, and who collaborate, challenge, and hold each other accountable to achieve outstanding results.

Volunteers genuinely feel they are part of the entire healthcare team. Ms. Lionheart has given them a sense of family; she brings about positive change within the workplace and creates a community where everyone supports each other.

Her passion for the field of volunteer services extends to her own volunteer work in the community. She currently serves as membership chair of the New England Association of Directors of Healthcare Volunteer Services, and in the fall will become the new Chairperson of the CHA Volunteer Services Directors Meeting Group.

Ms. Lionheart plays a major role in planning Nuvance Health's Mission Health Day, managing more than 400 community volunteers for the event that gives out coats, provides free medical care, a meal, podiatry and spa services, prayer partners, animal-assisted therapy, a children's play area and safe zone, as well as connections to a medical home for more than 500 needy people in the community.

Ms. Lionheart also encourages the career development of summer youth volunteers by expanding the Nuvance Health Summer Youth Enrichment Program to include opportunities for personal and professional development. As a result, the popularity of the program has more than doubled and it has become increasingly competitive to be accepted into the program.

Ms. Lionheart is not only passionate about the work she does with staff and volunteers on a day-to-day basis, but she has also personally taken steps to become more educated on the topic of mental health after the death of a close friend to suicide. She will be walking 16.5 miles with the Connecticut Chapter of the American Foundation for Suicide Prevention in Boston on June 22 at the Out of the Darkness

Overnight Walk to Fight Suicide and help shine a light for military veterans, first responders, teens/adults, and LGBTQ individuals who've thought about and/or attempted suicide, as well as their families and those they've left behind.

CHA's Healthcare Heroes award was developed in 2002 to celebrate the invaluable contributions of healthcare workers, both to their field and to the community at large. Now in its 17th year, the presentation of the Healthcare Heroes awards has become a highlight of CHA's Annual Meeting.



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About CHA

The Connecticut Hospital Association has been dedicated to serving Connecticut's hospitals and health systems since 1919. Through state and federal advocacy, CHA represents the interests of Connecticut's hospitals and health systems on key healthcare issues in the areas of quality and patient safety, access and coverage, workforce, community health, health equity, and hospital reimbursement.