FOR IMMEDIATE RELEASE:
October 22, 2013

Day Kimball HomeCare Receives Award of Distinction for Patient Satisfaction

PUTNAM, CONN. – Day Kimball HomeCare, a service division of Day Kimball Healthcare (DKH), received an Award of Distinction for scoring in the top 25 percent of Fazzi's National Patient Satisfaction database for 2012.

The scores were obtained from the Home Health Care Consumer Assessment of Healthcare Providers and Systems Survey (HHCAHPS), which is designed to measure the experiences of people receiving home health care from Medicare-certified home health agencies. Day Kimball HomeCare scored highest on the survey questions for “Overall Satisfaction” and “Likelihood of Recommending.”

As a winner of this award, Day Kimball HomeCare became a Fazzi HHCAHPS Top 25 Agency.

“I am extremely proud and humbled having received this honor,” said Judie Blackmore, director at Day Kimball HomeCare. “With a team as passionate as we are, this validates our success with our patients that can only relate back to the performance of our staff. For that, I am truly grateful.”

Day Kimball Healthcare is a non-profit, integrated medical services provider comprised of Day Kimball Hospital, healthcare centers in Danielson, Dayville, Plainfield and Putnam, Day Kimball HomeCare, Hospice & Palliative Care of Northeastern CT, Day Kimball HomeMakers, Day Kimball Medical Group and Franklin Home Health. Its service area includes Northeast Connecticut as well as nearby Massachusetts and Rhode Island communities. Day Kimball Healthcare’s comprehensive network offers more than 1,400 employees including nearly 300 associated, highly-skilled physicians, surgeons and specialists. Its website is daykimball.org.

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