



Contact:

Sara Brandon
VP, Marketing, Communications & Development
O (860) 963-5388 C (860) 576-6064
sbrandon@daykimball.org

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Marie Haggerty Named Employee of the Month at Day Kimball Healthcare

PUTNAM, CONN. – (Cecile) Marie Haggerty has been named employee of the month for January at Day Kimball Healthcare (DKH). She is the denials management coordinator in the Patient Accounts Department at Day Kimball Hospital, which is part of the DKH integrated healthcare system.

“Marie is a breath of fresh air; she has a naturally warm and engaging way about her,” said Sarah Ginnetti, director of revenue cycle, Day Kimball Hospital. “Marie approaches her job with sincerity and the desire to make an impact, and never hesitates to do it with a smile on her face. In her role, she not only pursues wrongfully denied claims but, more importantly, operates on behalf of our patients, who often need the extra voice and advocacy to assist with getting services covered by their insurance carriers. She is a pleasure to have in the department.”

The denials management coordinator is responsible for coordinating all activities surrounding claims denials and prevention, including tracking, responses and outcome measurement. In this capacity, Haggerty handles the implementation, communication, maintenance and process improvement of the denials management program. This includes serving as the central point-of-contact internally for all hospital denial issues for all departments. She also serves on various patient account committees.

When asked how she felt about being named DKH employee of the month, Haggerty replied: “I am very humbled and extremely honored.” She went on to say that the favorite part of her job is “all the people I get to work with each and every day.”

Prior to joining DKH in 2008, Haggerty worked in the accounting and legal fields. She attended Quinebaug Valley Community College (QVCC), and completed the QVCC Medical Billing & Coding Certificate Program. Haggerty is active in the local Girl Scouts, serving as a leader and treasurer. Born in Fort Dix, New Jersey, she grew up in Putnam, graduating from Putnam High School. Haggerty currently resides in Putnam with her husband and their two daughters.

Day Kimball Healthcare is a non-profit, integrated medical services provider comprised of Day Kimball Hospital, healthcare centers in Danielson, Dayville, Plainfield and Putnam, Day Kimball HomeCare, Hospice & Palliative Care of Northeastern CT, Day Kimball HomeMakers, and Day Kimball Medical Group. Its service area includes Northeast Connecticut as well as nearby Massachusetts and Rhode Island communities. Day Kimball Healthcare’s comprehensive network offers more than 1,400 employees including nearly 300 associated, highly-skilled physicians, surgeons and specialists. Its website is daykimball.org.