



University of Connecticut Health Center

TESTIMONY

Human Services Committee

January 18, 2007

On the adequacy of hospital reimbursement from private managed care organizations serving HUSKY and Medicaid clients

The John Dempsey Hospital (JDH) at the University of Connecticut Health Center (Health Center) appreciates the opportunity to comment on the on the adequacy of hospital reimbursement from private managed care organizations serving HUSKY and Medicaid clients.

We would first like to tell you a little about the Health Center and how JDH is integral to our mission. Founded in 1961, the Health Center is a relatively young institution. The Health Center is comprised of the Schools of Medicine and Dental Medicine and the Graduate School in Bio Medical Sciences, the UConn Medical Group (our faculty practice) and John Dempsey Hospital (JDH), the states only public acute care hospital. We are one of 2 academic medical centers in the state (the only public), one of 9 in New England and one of 127 in the country. The Health Center's primary mission is education and research. Each year our graduates help populate Connecticut's legions of physicians and dentists. Researchers conduct more than \$90 million per year of innovative basic science, clinical, epidemiological and biobehavioral research that is translated into advances in patient care—advances such as ovarian cancer vaccines, hormone therapies for osteoporosis and stem cell research. We are host to more than 600 residents in training every year who practice and train in local hospitals. We have much in common with community hospitals, but our education and research mission also makes us different. Each of our components contributes in a special way to our goal of teaching, creating new knowledge and translating that knowledge from the laboratory to patient bedside.

The JDH is an integral part of the Health Center's mission and a fundamental component of our success as an academic health center. Opened in 1975, the hospital provides the on site clinical facilities to accomplish the integration of research and clinical efforts; it is a key recruiting tool for attracting and retaining high quality faculty and students to UConn, the region and state. Your public hospital also helps train physicians and staff across the state. Recently our faculty and staff trained the physicians and staff of Waterbury and St. Mary's Hospitals as they began a regional program in cardiac surgery and interventional cardiology; we also trained and assisted ECHN in establishing a Level II nursery at Manchester Hospital. We run the statewide neonatal transport program and regional neonatal intensive care unit. We provide continuing medical education for physicians throughout the state. We provide the workforce at Burgdorf Clinic in the North End of Hartford in association with St. Francis hospital. We are the regional dental emergency room service, the largest single provider of dental care to the state's under and uninsured, and the mainstay of dental services to adult citizens with mental retardation (providing 69% of all dental care services to this population). The UConn clinical operation collaborates with other state agencies, including the Department of Public Health, Department of Corrections, Department of Mental Health and Addiction Services, Department of Veterans Affairs in Rocky Hill, and Department of Mental Retardation. Our medical students see residents across the state just to name a few programs, at South Park Inn Medical Clinic in Hartford, Covenant House in Willimantic and provide health care services to migrant workers.

JDH is the second smallest academic health center hospital in the country. It has 224 licensed beds; 204 adult and 20 bassinets in multi-bedded rooms. All are in service and staffed; 116 of those beds are dedicated to specialized services including newborn and neonatal maternity, psychiatry and the secured ward for Department of Correction patients, leaving a balance of only 108 "flexible" medical/surgical beds to serve the region's general health care needs.

Our hospital exists in an extremely competitive healthcare marketplace and experiences the same financial challenges other hospitals do: medical malpractice liability coverage, Medicare/Medicaid reimbursement rates, third party payor rates and aging facilities. Our hospital does not receive basic support from the state; the state appropriation goes only to support our academic and research functions. (State support represents 15.9% of the Health Center's operating budget; the remaining 84.1% of our revenue is self-generated.) Our status as a state institution is a source of great pride, but is also leaves JDH with challenges no other hospital has to contend with. The hospital's profit margin is not reinvested in its own operations; instead it is used to cover the gap between the actual cost of the academic/research program and the state appropriation (this translated into \$19.3 million over the past 5 years), our hospital pays state fringe benefit rates, and operates in keeping with statewide collective bargaining contracts and the provisions of the Standard Wage Act. To give you a sense of what that means, in 2005, the average fringe benefit percentage (of salary) for CHA member hospitals (including JDH) was 27%; for JHD, it was 39%. That translated into an additional cost to JDH of \$8 million a year.

John Dempsey Hospital is a 'Disproportionate Share Hospital' and provides inpatient and outpatient services to a significant amount of Medicaid eligible recipients (Husky B or Medicaid Managed Care, Husky A or Medicaid and SAGA). Inpatient Discharges for FY 2006 was 1,543 as compared to 1,195 discharges in FY 2002 an average annual increase of 7.3%. Total discharges of 1,543 were 15.7% of the overall total discharges compared to 13.9% in FY 2002. Outpatient Visits for FY 2006 was 32,690 as compared to 18,083 visits in FY 2002 an average annual increase of 20.1%. Total outpatient visits of 32,690 was 12.7% of the overall total outpatient visits compared to 10.7% in FY 2002.

JDH's total admissions have grown from 6,923 in FY2000 to 9,826 in FY2006. Total outpatient visits have grown from 140,588 in FY2000 to 255,909 in FY2006. The total loss for FY 2006 to JDH for all Medicaid programs is \$10.3 million and the payments represent 68.6% of the total cost of providing hospital clinical services. The inpatient portion of this category is a loss of \$7.9 million and the payments represent 66.9% of the total cost of providing services. The outpatient portion of this category is a loss of \$2.4 million and the payments represent 73.1% of the total cost of providing services. The true loss is determined by an internal cost accounting system. Based on the recent report issued by the Legislative Program and Review and Investigations Committee the loss was calculated for FY 2006 at \$9.3 million.

The American Hospital Association in a recent bulletin stated that the national average that providers are paid from Medicaid programs are receiving 87 cents for every dollar spent by hospitals caring for beneficiaries. Even if changes were made to achieve the national average the impact to JDH would be an additional reimbursement of \$6.1 million. Attached is a more detailed accounting of volume statistics and a breakdown by program for Medicaid and SAGA at JDH you may find useful.

Some of you may recall the 2000 session, when we asked you for special assistance and you responded with \$16.9 million to cover a deficit. We promised efficiencies and focus in return, and since that time we have achieved \$74 million in cost-reductions and revenue enhancements (many achieved through JDH and the clinical enterprise). We are proud of the financial turnaround we have achieved, but without a fundamental

change in the reimbursement structure, there is not a lot more we will be able to do. And as an academic hospital, certain “through-put” efficiencies are simply not available to us: it will always take more time for a doctor to see a patient when she is simultaneously explaining the examination to a medical student. The dividends paid from that time investment are invaluable to the State of Connecticut.

We ask that Medicaid reimbursement rates be adjusted to more accurately reflect the cost of providing quality service patients deserve and have become accustomed to receiving at the John Dempsey Hospital. Thank you for your attention. For additional information please contact Joann Lombardo, Governmental Relations for Health Affairs at 860-679-8190.

Volume Statistics for John Dempsey Hospital

Total Medicaid (All Programs)

Inpatient Discharges for FY 2006 was 1,543 as compared to 1,195 discharges in FY 2002 an average annual increase of 7.3%. Total discharges of 1,543 were 15.7% of the overall total discharges compared to 13.9% in FY 2002.

Outpatient Visits for FY 2006 was 32,690 as compared to 18,083 visits in FY 2002 an average annual increase of 20.1%. Total outpatient visits of 32,690 was 12.7% of the overall total outpatient visits compared to 10.7% in FY 2002

A Breakdown by Program

Husky B or Medicaid Managed Care

Inpatient Discharges for FY 2006 was 736 as compared to 350 discharges in FY 2002 an average annual increase of 10.0%.

Outpatient Visits for FY 2006 was 14,134 as compared to 7,720 visits in FY 2002 an average annual increase of 20.8%.

Husky A or Medicaid (Title XIX)

Inpatient Discharges for FY 2006 was 513 as compared to 486 discharges in FY 2002 an average annual increase of 1.4%.

Outpatient Visits for FY 2006 was 11,559 as compared to 7,827 visits in FY 2002 an average annual increase of 11.9%.

State Administered General Assistance (SAGA)

Inpatient Discharges for FY 2006 was 294 as compared to 182 discharges in FY 2002 an average annual increase of 15.4%.

Outpatient Visits for FY 2006 was 6,997 as compared to 4,461 visits in FY 2002 an average annual increase of 43.9%.

Financial Impact:

Facts:

The target rate base year was 1984 as we set utilizing the 1982 cost report.

The target rate has not received an update since September 30, 2000.

John Dempsey does receive a Disproportionate (DSH) add-on.

The target amount per discharge with the DSH add-on is currently \$8,406 which is \$316 (3.6%) less than the rate for the per ending September 30, 2000

Profit and Loss Financial Report:

Based on a computerized cost accounting system, JDH can accurately calculate the cost versus payments for all payers. The results from FY 2006 is summarized below.

Total Medicaid (All Programs)

The total loss of all programs is a loss of \$10.3 million and the payments represent 68.6% of the total cost of providing hospital clinical services.

The inpatient portion of this category is a loss of \$7.9 million and the payments represent 66.9% of the total cost of providing services.

The outpatient portion of this category is a loss of \$2.4 million and the payments represent 73.1% of the total cost of providing services.

A Breakdown by Program

Husky B or Medicaid Managed Care

The inpatient portion of this category is a loss of \$3.9 million and the payments represent 68.2% of the total cost of providing services.

The outpatient portion of this category is a loss of \$934,000 and the payments represent 74.8% of the total cost of providing services.

Husky A or Medicaid (Title XIX)

The inpatient portion of this category is a loss of \$1.8 million and the payments represent 76.9% of the total cost of providing services.

The outpatient portion of this category is a loss of \$598,000 and the payments represent 81.6% of the total cost of providing services.

State Administered General Assistance (SAGA)

The inpatient portion of this category is a loss of \$2.2 million and the payments represent 41.2% of the total cost of providing services.

The outpatient portion of this category is a loss of \$863,000 and the payments represent 55.7% of the total cost of providing services.

John Dempsey Hospital										
FY2006 Medicaid, Medicaid Managed Care, SAGA Profit and Loss Statement										
Discharges 7/1/05 to 6/30/2006										
FY06 Costs Based on GL Expenses YTD Dec. Annualized										
Inpatient										
Financial Class Grp		Cases	LOS	ALOS	Total Charges	Expected Pay	Total Cost	Direct Cost	Indirect Cost	Est Profit
Financial Class		Cases	LOS	ALOS	Total Charges	Expected Pay	Total Cost	Direct Cost	Indirect Cost	Est Profit
MEDICAID	860 - CONNECTICUT MEDICAID	510	4,304	8.44	\$ 11,122,472	\$ 5,954,002	\$ 7,731,631	\$ 5,147,525	\$ 2,584,107	\$ (1,777,629)
MEDICAID	864 - OTHER STATE MEDICAID	3	16	5.33	\$ 41,178	\$ 13,589	\$ 25,047	\$ 15,765	\$ 9,282	\$ (11,458)
Subtotal Medicaid		513	4,320	8.42	\$ 11,163,649	\$ 5,967,590	\$ 7,756,678	\$ 5,163,290	\$ 2,593,389	\$ (1,789,088)
SAGA	867 - OTHER CT CITY GENERAL ASSISTAN	296	1,753	5.92	\$ 4,728,929	\$ 1,521,794	\$ 3,689,688	\$ 2,489,716	\$ 1,199,971	\$ (2,167,895)
MEDICAID MANAGED CARE		736	7,219	9.81	\$ 18,662,667	\$ 8,548,993	\$ 12,538,884	\$ 8,887,589	\$ 3,651,295	\$ (3,989,891)
Financial Class		Cases	LOS	ALOS	Total Charges	Expected Pay	Total Cost	Direct Cost	Indirect Cost	Est Profit
	725 - BHP-HUSKY COMMUNITY HEALTH	2	6	3.00	\$ 7,788	\$ 4,260	\$ 8,595	\$ 5,665	\$ 2,930	\$ (4,335)
	729 - BHP-HUSKY FIRST CHOICE PREF ON	1	6	6.00	\$ 5,001	\$ 4,260	\$ 7,015	\$ 4,506	\$ 2,509	\$ (2,755)
	760 - MEDICAID BLUE CARE FAMILY-PART	398	3,345	8.40	\$ 8,642,991	\$ 3,746,570	\$ 5,833,628	\$ 4,105,162	\$ 1,728,465	\$ (2,087,058)
	764 - MEDICAID COMMUNITY NTWK OF CT	118	1,641	13.91	\$ 4,202,242	\$ 1,734,537	\$ 2,803,141	\$ 2,003,406	\$ 799,735	\$ (1,068,604)
	768 - BHP-HUSKY BLUECARE FAMILY PLAN	15	52	3.47	\$ 56,009	\$ 36,920	\$ 68,264	\$ 44,358	\$ 23,906	\$ (31,344)
	772 - BHP-HUSKY HEALTH NET	5	17	3.40	\$ 18,537	\$ 12,070	\$ 24,282	\$ 15,658	\$ 8,624	\$ (12,212)
	784 - MEDICAID HEALTH NET PARTICIPAT	155	1,375	8.87	\$ 3,641,603	\$ 1,935,621	\$ 2,443,288	\$ 1,722,196	\$ 721,093	\$ (507,667)
	792 - MEDICAID FIRST CHOICE PREF ONE	42	777	18.50	\$ 2,088,497	\$ 1,074,755	\$ 1,350,671	\$ 986,637	\$ 364,033	\$ (275,916)
Subtotal Medicaid Managed Care		736	7,219	9.81	\$ 18,662,667	\$ 8,548,993	\$ 12,538,884	\$ 8,887,589	\$ 3,651,295	\$ (3,989,891)
Total Inpatient Medicaid		1,545	13,292	8.60	\$ 34,555,245	\$ 16,038,377	\$ 23,985,250	\$ 16,540,595	\$ 7,444,656	\$ (7,946,873)
Outpatient										
Financial Class Grp		Cases			Total Charges	Expected Pay	Total Cost	Direct Cost	Indirect Cost	Est Profit
Financial Class		Cases			Total Charges	Expected Pay	Total Cost	Direct Cost	Indirect Cost	Est Profit
MEDICAID	860 - CONNECTICUT MEDICAID	11,600			\$ 7,231,292	\$ 2,649,926	\$ 3,237,564	\$ 2,328,369	\$ 904,053	\$ (587,638)
MEDICAID	862 - MASSACHUSETTS MEDICAID	17			\$ 5,995	\$ 1,939	\$ 5,577	\$ 3,765	\$ 1,811	\$ (3,638)
MEDICAID	863 - NEW YORK MEDICAID	14			\$ 7,494	\$ 1,948	\$ 4,332	\$ 2,890	\$ 1,442	\$ (2,384)
MEDICAID	864 - OTHER STATE MEDICAID	26			\$ 15,842	\$ 5,070	\$ 9,829	\$ 6,803	\$ 3,026	\$ (4,759)
Subtotal Medicaid		11,657			\$ 7,260,623	\$ 2,658,883	\$ 3,257,302	\$ 2,341,828	\$ 910,332	\$ (598,419)
SAGA	866 - (HDSS) HARTFORD CITY GENERAL A	1			\$ 4,553	\$ 1,362	\$ 3,201	\$ 1,995	\$ 1,205	\$ (1,839)
SAGA	867 - OTHER CT CITY GENERAL ASSISTAN	7,018			\$ 4,029,345	\$ 1,083,590	\$ 1,944,755	\$ 1,315,587	\$ 628,292	\$ (861,165)
Subtotal SAGA		7,019			\$ 4,033,898	\$ 1,084,952	\$ 1,947,956	\$ 1,317,583	\$ 629,497	\$ (863,004)
MEDICAID MANAGED CARE		14,025			\$ 6,031,924	\$ 2,775,411	\$ 3,709,740	\$ 2,489,713	\$ 1,213,356	\$ (934,329)
Financial Class		Cases			Total Charges	Expected Pay	Total Cost	Direct Cost	Indirect Cost	Est Profit
	725 - BHP-HUSKY COMMUNITY HEALTH	100			\$ 40,536	\$ 26,904	\$ 35,500	\$ 16,496	\$ 19,004	\$ (8,595)
	729 - BHP-HUSKY FIRST CHOICE PREF ON	2			\$ 640	\$ 457	\$ 631	\$ 502	\$ 129	\$ (174)
	760 - MEDICAID BLUE CARE FAMILY-PART	8,350			\$ 3,431,228	\$ 1,615,958	\$ 1,890,535	\$ 1,258,397	\$ 628,268	\$ (274,577)
	764 - MEDICAID COMMUNITY NTWK OF CT	1,584			\$ 830,607	\$ 360,700	\$ 497,801	\$ 325,394	\$ 172,219	\$ (137,101)
	768 - BHP-HUSKY BLUECARE FAMILY PLAN	435			\$ 81,493	\$ 50,417	\$ 64,368	\$ 39,603	\$ 24,637	\$ (13,950)
	772 - BHP-HUSKY HEALTH NET	130			\$ 20,262	\$ 9,243	\$ 14,536	\$ 10,304	\$ 4,160	\$ (5,293)
	784 - MEDICAID HEALTH NET PARTICIPAT	3,015			\$ 1,440,411	\$ 623,785	\$ 1,022,685	\$ 713,799	\$ 307,587	\$ (398,900)
	788 - MEDICAID BLUECARE FAMILY SECON	7			\$ 5,315	\$ 2,265	\$ 2,954	\$ 2,069	\$ 885	\$ (689)
	792 - MEDICAID FIRST CHOICE PREF ONE	402			\$ 181,433	\$ 85,681	\$ 180,731	\$ 123,149	\$ 56,467	\$ (95,050)
Summary		14,025			\$ 6,031,924	\$ 2,775,411	\$ 3,709,740	\$ 2,489,713	\$ 1,213,356	\$ (934,329)
Total Outpatient		32,701			\$ 17,326,446	\$ 6,519,245	\$ 8,914,998	\$ 6,149,124	\$ 2,753,185	\$ (2,395,753)
Grand Total Inpatient and Outpatient		34,246			\$ 51,881,691	\$ 22,557,622	\$ 32,900,248	\$ 22,689,719	\$ 10,197,840	\$ (10,342,626)
FY06 Cubes Audit Total		34,292			\$ 51,937,144					