

**Position Statement:**  
**Public Reporting of Hospital Quality and Safety Information**

Connecticut hospitals are dedicated to providing quality care to every patient and have a long-standing commitment to measuring and publicly reporting hospital quality and safety information. For reporting systems to be effective in achieving the dual goals of quality improvement and public accountability, they must be based on the following principles:

- **Clarity.** Reporting systems should clearly explain in consumer-friendly language what aspects of hospital quality and safety are being measured and how consumers can use the information.
- **Accuracy.** Reporting systems should be based on expert-designed, standardized measurements of clinical best practices and use scientifically-accepted methodologies to accurately reflect the quality and safety of hospital care.
- **Comparability.** The ways in which reporting systems measure hospital quality and patient safety should be consistent, in order to allow consumers to make accurate comparisons among hospitals within and between states.
- **Usefulness.** Reporting systems must be designed to achieve the goals of providing information that is useful for improving care and for empowering consumers. Since hospital quality and safety are complex, in order to be useful, reporting systems must measure hospital quality and safety in variety of ways, each of which must be clear, accurate, and comparable.

Connecticut hospitals demonstrate their commitment to quality, safety, and accountability through action and will continue to design and implement reporting systems consistent with the above principles.

*Approved by the Committee on Patient Care Quality  
September 6, 2006  
Approved by the CHA Board of Trustees  
November 13, 2006*