National expert Diana Scott, VHA, will join us to present CHA’s annual full-day program outlining the 2014 Joint Commission Standards, specific changes in the standards, and National Patient Safety Goals. She will highlight challenges in the goals, and discuss strategies and best practices to address them. CHA is also pleased to have Mark Crafton, Executive Director of State and External Relations at The Joint Commission (TJC), as part of the program. His presentation will include a review of the new developments in patient safety and quality solutions emerging from The Center for Transforming Healthcare, as well as the most frequent Joint Commission Requirements for Improvement in Connecticut hospitals in 2013.

Target audience: All hospital and medical staff leaders and coordinators involved in Joint Commission survey preparation, including: patient care and physician executives, staff nurses, pharmacists, quality improvement professionals, infection prevention specialists, human resources professionals, utilization/case managers, social workers, risk managers, corporate compliance officers, and in-house counsel.

At the conclusion of this program, participants will be able to:

- Describe new developments in patient safety and quality solutions emerging from The Center for Transforming Healthcare.
- Identify the 10 most frequent Joint Commission Requirements for Improvement in Connecticut hospitals in 2013.
- Describe strategies for the most problematic Joint Commission standards.
- Discuss the 2014 National Patient Safety Goals and outline strategies for compliance.

Speaker, continuing education, CME hours, and registration information may be found on the next page.
Speakers

Mark Crafton, MPA, is the Executive Director of Communications and External Relations for TJC. Mr. Crafton serves as the liaison between TJC and over 300 state regulatory agencies that utilize accreditation in lieu of routine licensure surveys. Before joining TJC, Mr. Crafton was Senior Director of Advocacy for the Michigan Health and Hospital Association.

Diana Scott, RN, BS, CPHQ, is a Senior Director at VHA Inc. where she leads accreditation services consulting. In this role, she provides direction and support for member organizations’ compliance with TJC standards. Her areas of focus include mock survey assessments, education programs on TJC standards and National Patient Safety Goals, onsite coaching during surveys, and post survey activities including adverse decision response. Ms. Scott has participated in more than 250 TJC accreditation surveys over the past 12 years.

Accreditation

Connecticut Hospital Association-CHA is an Approved Provider of Continuing Nursing Education by the Connecticut Nurses’ Association, an Accredited Approver by the American Nurses Credentialing Center's Commission on Accreditation (6.25 contact hours).

This activity is pending approval by the National Association for Healthcare Quality for CPHQ CE credits.

This program is pending approval for contact hours of continuing education credit toward fulfillment of the requirements of ASHRM designations of Fellow (FASHRM) and Distinguished Fellow (DFASHRM) and towards Certified Professional in Healthcare Risk Management (CPHRM) renewal.

This program is pending approval of ACHE Qualified Education credit toward advancement or recertification in the American College of Healthcare Executives (ACHE).

This Activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of The John D. Thompson Hospice Institute for Education, Training and Research, Inc. and The Connecticut Hospital Association. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The John D. Thompson Hospice Institute for Education, Training and Research, Inc. is pending designation of this educational activity for AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

DISCLOSURE: The speakers and the members of the Planning Committee do not have any commercial or financial interest which would bias the presentation.

The Compliance Certification Board (CCB) is pending approval of this event for CCB CEUs. Continuing Education Units are awarded based on individual attendance records. Granting of prior approval in no way constitutes endorsement by CCB of this program content or of the program sponsor.

This program is pending approval for Continuing Education Credit Hours by the National Association of Social Workers, CT.

Registration

$345 per person for first, second, and third Acute Care Hospital Member attendee—$275 each for person four, and additional participants from the same Acute Care Hospital.

$375 for CHA Other Member attendees.

$425 for Non-Members.

For additional information, contact CHA Education Services at 203-294-7263 or educationservices@chime.org.