

Windham Community Memorial Hospital



Stephen W. Larcen, Ph.D.
Interim CEO

112 Mansfield Avenue
Willimantic, CT
06226-2040

Phone: (860) 456-9116
Fax: (860) 456-6838

E-mail:
firstinitiallastname@
wcmh.org

Website :
www.wcmh.org

Counties: Windham,
Tolland, New London

Founded: 1933

Medical/Dental Staff 183
Full-Time Equivalents 594
Licensed Bed Capacity 130
Lic. Bassinet Capacity 12

Windham Community Memorial Hospital is a modern acute care facility providing personalized, quality care to its patients and their families. The hospital provides inpatient, ambulatory, emergency, diagnostic, and rehabilitation services for thousands of people from 19 eastern Connecticut towns in an environment committed to family-centered care. In 2008, Windham Hospital became a wholly owned subsidiary of the Hartford Healthcare Corporation to build on the Strategic Partnership between the two organizations.

Windham Hospital is proud to offer some of the most highly trained physicians in the country. The staff of more than 180 physicians, virtually all board-certified, offer strengths in many specialties and diagnostic disciplines, including Surgery, Orthopedics and Sports Medicine, Obstetrics and Gynecology, Critical Care, Urology, Otolaryngology, Radiology and Pathology. Other specialty programs include Oncology, Pulmonary Services, Cardiology, Preventive Cardiology, Gastroenterology, Medical Toxicology, Neurology, Physical and Occupational Therapy, and Sleep Medicine.

In 2008, Windham Hospital completed the renovation of its Radiology Department and installed a state-of-the art Interventional Radiology Suite. This completed the first floor renovation, which includes the Jeffrey P. Ossen Emergency Center and a new Outpatient Center, which were expanded in 2006. Laboratory, cardiology, pulmonary, neurology, and radiology services can now be easily accessed with a centralized registration process.

The Jeffrey P. Ossen Emergency Center features private examination rooms, additional HEPA filtration, larger nursing stations and sub-stations, a separate behavioral health area, an OB/GYN suite, two critical care rooms, a family waiting area, and a pediatric waiting area. The new skylights, finishes, furniture and equipment in the facility provide an open, professional, and pleasing environment in which to receive services.

CENTERS OF EXCELLENCE

Ambulatory Surgery Center
Cardiac Diagnostic Center, an affiliate
of Hartford Hospital and
the Henry Low Heart Center
Cardiac CT
Preventative Cardiology Center
Child Advocacy Clinic
Critical Care
Certified Diabetes Program
Interventional Radiology Oncology Services
Comprehensive Health Enhancement
Support System (CHESS)

Pain Management
Paramedic Program
PET/CT Scanning
Preventative Cardiology Center
The Eastern Connecticut Sleep Program
School of Radiologic Technology
Student Health Centers at Windham
High School and Middle School
Windham Mammography Center
1st Choice Rehabilitation
& Sports Medicine
Women's Diagnostic Center

AFFILIATES

Med-East Medical Walk-In Centers
Select Physicians Network
UCONN Nayden Clinic

VA Connecticut Primary Care Center
Windham Physician Hospital Organization
Windham Family Medical Services

COMMUNITY HEALTH SERVICES

Windham Hospital is all about excellence in community healthcare. Since 1933, it has grown and responded to the needs of its member communities and today the hospital offers a variety of programs and community health services for people of all ages.

The Women's Diagnostic Center offers the latest diagnostic equipment and procedures for breast cancer, osteoporosis, gynecologic, and obstetric care. Mammography services are provided at the Mammography Center on Route 195 in Mansfield and hotel-style rooms in the Alma Hatch Women's



Health Center in the Shea building provide families the opportunity to be part of the birthing experience. A range of classes and support groups operate out of the Hospital's Education Center offering childbirth education, infant massage, child CPR and transitions classes for women having difficulty adjusting to their new role, as well as for new moms. The hospital's Pre-Natal Clinic, Connecticut Breast and Cervical Cancer Early Detection Program (CBCCEDP) and the Well-Integrated Screening and Evaluation of Women Across the Nation (WISEWOMAN) programs provide services to those without insurance enabling every woman who needs care to receive it. Bi-lingual caregivers assure that members of the Hispanic community feel comfortable at Windham Hospital and have access to needed healthcare services.



Med-East Medical Walk-In Centers, located in Willimantic and Tolland, offer urgent care services during extended evening hours and on weekends, providing prompt care for minor illnesses and injuries. School, camp, and sports physicals are available anytime, as are routine immunizations, flu shots, and travel-related inoculations. Med-East assists local businesses in evaluating and treating Worker's Compensation cases and specializes in all aspects of occupational medicine. The centers also feature on-site lab services and



x-ray facilities and can provide referrals to specialists when necessary. At Med-East Medical Walk-In Center, appointments are never necessary and most insurances are accepted. For more information, call (860) 456-1252 in Willimantic or (860) 871-5452 in Tolland.

The Integrative Health Steering Committee of Windham Hospital is an active group of practitioners, staff, and community volunteers whose mission is to enhance the lives and well-being of the community through an integration of mind, body, and spirit. Integrative Health focuses on wellness, health promotion, and the healing process and is a complementary discipline to the medical services provided by the Hospital.

Six basic programs make up the core of integrative health options at Windham Hospital: Yoga, Meditation, Reiki, Pet Visitation, Acupuncture, and a monthly education series entitled For the Health of It. This free lecture series is open to the public and provides information and open dialogue about various integrative health topics. For more information about Integrative Health programs, call (860) 456-6766.

Windham Hospital serves as a center for health and education to the community. Brain Injury support groups, Diabetes Education, and CPR certification are just a few examples of the range of community services offered at Windham Hospital. Windham Hospital's updated website and periodic newsletter, healthLINK, provide useful health information and resources for our community. Tours, lectures and a Speaker's Bureau are offered, as well, to educate the community and provide outreach to our 19-town service area. In 2008, Windham Hospital celebrated 75 years of service to the Windham region.

Inpatient Utilization

Service	Avg Stfd Beds	FISCAL YEAR 2007		
		Cases	Patient Days	Avg Length of Stay
Medical/Surgical/Intensive Care	65	4,831	19,447	4.0
Maternity	14	458	1,183	2.6
Newborn	8	453	1,064	2.3
Total	87	5,742	21,694	3.8

Source: 2007 OHCA Report 400 (Average Staffed Beds)
2007 Patient Census Report (Cases, Patient Days, Length of Stay)

Outpatient Utilization

	FY 2007
Ambulatory Surgery	3,130
Emergency Department	26,822
Outpatient Gastroenterology	2,396

Source: 2007 Patient Census Report

Revenues and Expenses

	FY 2007
Net Patient Revenue	\$ 76,196,541
Other Operating Revenue	\$ 5,646,903
Less: Total Operating Expenses	\$ 81,098,944
Income From Operations	\$ 744,500

Source: 2007 Audited Hospital Financial Statements