

Middlesex Hospital



Vin Capece
President/CEO

Middlesex Hospital is part of the Middlesex Health System, Inc., an independent, not-for-profit, community-based health network of inpatient, outpatient, diagnostic, emergency, and rehabilitation facilities. In addition to Middlesex Hospital, and a fully-integrated, state-of-the-art Cancer Center in Middletown, Middlesex Health System also has medical centers in Essex and Marlborough and serves more than 250,000 residents in Middlesex County and beyond. Middlesex is also the first hospital in Connecticut to earn the national Magnet Award for Nursing Excellence. It was redesignated a Magnet hospital in 2005.

In the spring of 2008, Middlesex Hospital opened the new Whelen Emergency Pavilion, which tripled the overall square footage of its former Emergency Department, tripled the size of the behavioral health area, and doubled the size of the acute care area. The new facility features a revamped "Express Care" area, private rooms throughout, and improved traffic flow, with new locations for both the helipad and ambulance entrance. Hospital staff was instrumental throughout the 18-month design process in finding ways to increase efficiency and safety; of particular note was their involvement in designing patient rooms, which are all configured and stocked in exactly the same way.

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Website :
www.middlesexhospital.org

County: Middlesex

Founded: 1904

Medical/Dental Staff 349
Full-Time Equivalents 1812
Licensed Bed Capacity 275
Lic. Bassinet Capacity 22

CENTERS OF EXCELLENCE

Pregnancy and Birth Center
Middlesex Hospital Cancer Center
Middlesex Hospital Marlborough Medical Center
Middlesex Hospital Shoreline Medical Center
Middlesex Hospital Outpatient Center
Middlesex Hospital Homecare
Family Medicine Residency Program
Middlesex Surgical Center
One MacDonough Place Assisted Living Community

AFFILIATES

MHS Primary Care, Inc.
Integrated Resources for the Middlesex Area, LLC

SERVING OUR COMMUNITY'S NEEDS

Hospital Satellites

Two full-service Emergency Departments, in Essex and Marlborough, allow Middlesex Hospital to reach out to 22 towns in its service area, not only with first-rate emergency and urgent care, but a host of other outpatient services, including radiology, laboratory, physical therapy, occupational medicine, and many more. When it opened in 1970, Middlesex Hospital Shoreline Medical Center had the distinction of being the first freestanding emergency department in the state of Connecticut.

Paramedic Service

Middlesex Hospital also provides 24-hour-a-day paramedic services to all of Middlesex County and several neighboring towns. Paramedics receive special medical training and can therefore provide an advanced level of emergency care services before a patient in critical condition arrives at the Emergency Department. Paramedic units are based at Middlesex Hospital, the Shoreline Medical Center, and the Marlborough Medical Center. Middlesex also staffs the Town of Madison Paramedic Service.

MHS Primary Care

MHS Primary Care is a network of primary care physicians committed to providing personalized, high quality medical care in community practices located in Middlesex County and surrounding towns. The networks' linkage to Middlesex Health System also provides

patients with continued accessibility to the best health care facilities and specialists in the area to enhance patient care.

Disease Management Programs

Through its affiliate, Integrated Resources for the Middlesex Area, LLC, Middlesex Hospital offers National Committee for Quality Assurance (NCQA)-accredited disease management programs in diabetes, asthma, smoking intervention, and chronic heart failure through its Center for Chronic Care Management. Offered free of charge, these programs improve clinical outcomes and quality of life for community members with these chronic conditions. The Center received the 2006 CHA Connecticut's Hospital Community Service Award for its asthma, diabetes, and chronic heart failure disease management programs.



Community Health Education/Health Screenings

Middlesex Hospital offers a wide variety of regular support groups for patients and caregivers and a full complement of health screenings and informational sessions to the community. A small sampling of these include an annual breast care awareness event, entitled "All Things Pink," that focuses on the latest techniques for prevention, identification, and treatment, and recovery; an annual Cancer Survivors Day celebration; and yearly screenings for skin cancer and Peripheral Artery Disease (PAD). There is also the Children's Lives Include Moments of Bravery (CLIMB) Program, an interactive, emotional, and educational support program for children whose parents or grandparents are living with cancer.

Middlesex Hospital Shoreline Medical Center Career Day

This annual event at the Shoreline Medical Center in Essex showcases careers in healthcare for local high school students. Through interactive "stations," students learn about the work of physicians, nurses, radiologic technologists, laboratory technicians, and other healthcare professionals, who also provide information on the necessary educational requirements for the various healthcare professions. The program was awarded the CHA's Connecticut's Hospital Community Service Award in 2006.

Public Reporting

Middlesex Hospital has been a leader in providing information on patient safety and quality to the community since it published its first annual Quality Performance Report in the fall of 2004. The hospital also published its first comprehensive Community Benefit Report in 2007.

Inpatient Utilization

Service	Avg Stfd Beds	FISCAL YEAR 2007		
		Cases	Patient Days	Avg Length of Stay
Medical/Surgical/Intensive Care	125	10,674	43,819	4.1
Psychiatry - Exempt	17	694	6,079	8.8
Maternity	11	1,238	3,440	2.8
Newborn	10	1,189	3,411	2.9
Total	163	13,795	56,749	4.1

Source: 2007 OHCA Report 400 (Average Staffed Beds)
2007 Patient Census Report (Cases, Patient Days, Length of Stay)

Outpatient Utilization

	FY 2007
Ambulatory Surgery	7,811
Emergency Department	87,169
Outpatient Gastroenterology	3,225

Source: 2007 Patient Census Report

Revenues and Expenses

	FY 2007
Net Patient Revenue	\$272,167,000
Other Operating Revenue	\$ 8,670,000
Less: Total Operating Expenses	\$272,688,000
Income From Operations	\$ 8,149,000

Source: 2007 Audited Hospital Financial Statements