

Manchester Memorial Hospital



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Website:
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County: Hartford

Founded: 1919

Medical/Dental Staff 311
(Active) for ECHN
Full-Time Equivalents 887
Licensed Bed Capacity 249
Lic. Bassinet Capacity 34

Manchester Memorial Hospital is a full-service, acute-care, not-for-profit community hospital that has provided high-quality patient care for nine decades. It is part of Eastern Connecticut Health Network (ECHN), a nonprofit network of facilities that provides a wide range of services. The network offers the community an umbrella under which virtually any health need can be met. Services include inpatient hospital care, outpatient medical testing in a variety of community settings, maternity, rehabilitation, inpatient and outpatient behavioral health, eldercare, women's health, home care, and long-term care. ECHN's commitment to preserving and improving health also includes educational programs, screenings, support groups, fitness programs, publications, and much more.

CENTERS OF EXCELLENCE

Ambulatory Services Center –
Same-Day Surgery, Ambulatory
Medical Unit, Pain Management
Procedures Service (in 2009)
Behavioral Health – Adolescent, Adult, Geriatric
Cardiac and Pulmonary Rehabilitation
Community Health Promotion
CorpCare Occupational Health
Diabetes Self-Management
Diagnostic Services – MRI, CT Scan, PET,
Nuclear Medicine, Bone Densitometry,
Mammography, Ultrasound, Spect, X-Ray
Emergency Medicine
Family Development Center
GI/Endoscopy Center

John A. DeQuattro Community
Cancer Center
Lab Services, including community-based
blood draw facilities
Neonatal Intensive Care Unit
Nutrition Services
Rehabilitation – Physical, Occupational,
Speech
SBM Charitable Foundation Family
Birthing Center
School-Based Health Centers
Sleep Disorders Center – Adult & Pediatric
Surgery – Colon & Rectal, General,
Orthopedic, Thoracic, Vascular
Wound Healing Center

AFFILIATES

Aetna Ambulance
Ambulance Service of Manchester
Community CancerCare/Northeastern Regional
Radiation Oncology Network (NRRON)
Connecticut Occupational Health Partners
ECHN at Evergreen Walk
ECHN Community HealthCare Foundation, Inc.
ECHN ElderCare Services, Inc., dba Woodlake
at Tolland
ECHN Enterprises, Inc.
ECHN Health Services, Inc.

ECHN Wellness Services, Inc., dba
Women's Center for Wellness
Evergreen Imaging
Glastonbury Wellness Center
Haynes Street Property Management, LLC
Metro Wheelchair
Rockville General Hospital, Inc.
Tolland Imaging Center
Visiting Nurse & Health Services
of Connecticut

SERVING OUR COMMUNITY'S NEEDS

Community Health Promotion (CHP) Department

ECHN offers hundreds of health education programs each year to the east-of-the-river communities it serves through lectures, screenings, special events, classes, health fairs, and support groups. Many of these programs are listed on the ECHN website and in *HealthSource* catalog, which is mailed three times a year to over 45,000 households. In addition, the CHP department offers a speakers' bureau of ECHN medical professionals who are available to speak to local community groups on various health topics.

Community-Based Services

ECHN's broad spectrum of community-based services is designed to improve access to health information and healthcare, with the ultimate goal of improving quality of life.

Highlights include:

Behavioral Health Department

- Adolescent, Adult, and Geriatric Inpatient and Outpatient Services
- Adolescent Day School – a fully accredited school for boys and girls with behavioral health issues
- Horizons Case Management – helps adults with psychiatric disorders to live safely and independently
- Work Source – supports clients’ efforts to secure meaningful jobs

Breast & Cervical Cancer Early Detection Program

Access to critical breast and cervical cancer screening services is provided through free or low-cost mammograms and Pap tests for underserved women.

Fetal & Infant Mortality Review (FIMR)

Compassionate support and resources are provided to families when there is a loss of a pregnancy or an infant. FIMR also works to make changes in the community to strengthen services available for women, children and families to help prevent losses.

Disease-Management Programs

On-site programs for diabetes self-management, cardiac rehabilitation, and pulmonary rehabilitation stress education and offer support.

Family Development Center (FDC)

Fostering positive parenting and encouraging family-focused activities, the FDC services include programs for school readiness (Early Head Start), young parents support, parent education, after-school and preschool programs, and educational play groups.

In-Home Services

Through our partnership with Visiting Nurse & Health Services of Connecticut, ECHN provides cardiac rehabilitation services in patients’ homes. Services include case management, education, monitored exercise, and communication with cardiologists.

School-Based Health Centers

Located in three East Hartford schools, these centers offer counseling, primary care, and dental hygiene services for children from kindergarten through high school.



Inpatient Utilization

Service	Avg Stfd Beds	FISCAL YEAR 2007		
		Cases	Patient Days	Avg Length of Stay
Medical/Surgical/Intensive Care	90	5,582	28,863	5.2
Psychiatry - Exempt	30	1,259	9,858	7.8
Maternity	10	1,140	2,923	2.6
Newborn	10	1,104	3,182	2.9
Total	140	9,085	44,826	4.9

Source: 2007 OHCA Report 400 (Average Staffed Beds)
2007 Patient Census Report (Cases, Patient Days, Length of Stay)

Outpatient Utilization

	FY 2007
Ambulatory Surgery	5,506
Emergency Department	45,808
Outpatient Gastroenterology	12,517

Source: 2007 Patient Census Report

Revenues and Expenses

	FY 2007
Net Patient Revenue	\$149,979,081
Other Operating Revenue	\$ 12,504,852
Less: Total Operating Expenses	\$159,620,350
Income From Operations	\$ 2,863,583

Source: 2007 Audited Hospital Financial Statements