



FOR IMMEDIATE RELEASE

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Contact: Elizabeth Hamilton
Manager, Communications
(203) 294-7216
hamilton@chime.org

**Ellen Crowe, RN, Joins CHA as Director, Clinical Excellence
and Care Redesign**

WALLINGFORD — The Connecticut Hospital Association (CHA) welcomes Ellen Crowe, RN, as Director, Clinical Excellence and Care Redesign. In this role, Ms. Crowe will advance clinical and operational excellence through shared learning, meaningful metrics, and data analytics. She will also support Patient Safety Organization (PSO) activities, various CHA-led collaboratives, externally funded activity, and educational activities that support these goals.

Ms. Crowe, who has been a nurse for 30 years, brings extensive experience to CHA. Most recently, she was Regional Director, Clinical Excellence and Innovation, at Hartford HealthCare East Region, where she created and implemented a Clinical Excellence Regional Team to support nursing education at both the Windham and Backus campuses. Prior to that, Ms. Crowe was Assistant Vice President, Patient Care Services, Clinical Excellence and Innovation at The William W. Backus Hospital, where she led interdisciplinary professional performance improvement and innovation projects, conducted peer reviews, and recommended system enhancements to promote clinical excellence and organizational efficiency.

Ms. Crowe also previously worked as Quality & Innovation Consultant at Lawrence + Memorial Hospital, and held positions at the University of Maryland Medical System, Long Beach Medical Center, Children's Hospital of Buffalo, and Inova Fairfax Hospital for Children, where she successfully built a multifaceted clinic structure to care for the 46,000 children with special healthcare needs in the Northern Virginia service area.

She holds a Bachelor of Science in Nursing from Niagara University, a post-graduate certificate in Health Care Management, and is currently pursuing a Masters of Business Administration and Systems Integration from the University of New Haven.



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The Connecticut Hospital Association has been dedicated to serving Connecticut's hospitals since 1919. Through state and federal advocacy, CHA represents the interests of Connecticut's hospitals on key healthcare issues in the areas of quality and patient safety, access and coverage, workforce, public health, and hospital reimbursement.